



# United Nations Public Service Awards

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# AGENDA

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2. UNPSA PURPOSE AND CATEGORIES

3. WHEN AND HOW TO APPLY

4. ELIGIBILITY CRITERIA

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## Overview

The United Nations Public Service Awards (UNPSA) recognizes excellence in public service at the global level. It was launched in 2003 to promote and support innovations in public service delivery worldwide.

Since the adoption of the 2030 Agenda for Sustainable Development, the UNPSA continues to promote and reward innovation and excellence in public service in support of the realization of the SDGs and the principles of leaving no one behind

The UNPSA is organized and managed by the United Nations Department of Economic and Social Affairs (UNDESA), through its Division for Public Institutions and Digital Government (DPIDG)





# UNPSA Purpose

- ✓ **Highlight** innovations in governance
- ✓ **Reward** excellence in the public sector
- ✓ **Motivate** public servants to further promote innovation
- ✓ **Enhance** professionalism in the public service
- ✓ **Raise** the image of public service
- ✓ **Collect** and disseminate successful practices for possible replication



# UNPSA 2019 Categories



## Category 1.

**Delivering inclusive and equitable services to leave no one behind**

## Category 2.

**Ensuring integrated approaches in the public-sector institutions**

## Category 3.

**Developing effective and accountable public institutions**

## Category 4.

**Promoting digital transformation in public-sector institutions**

## Category 5.

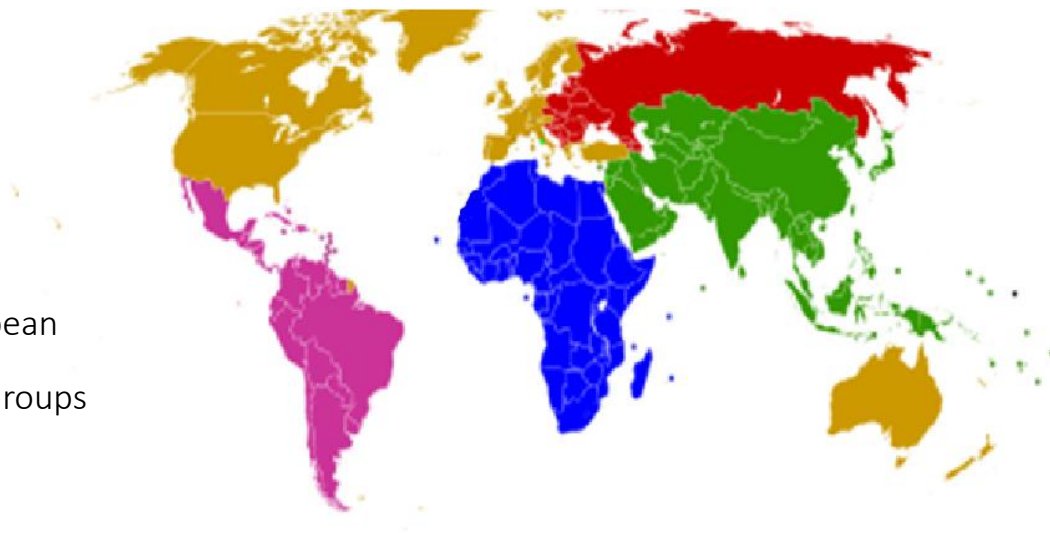
**Promoting gender responsive public services to achieve the SDGs**



# UNPSA 2019 Regional Groups

In order to ensure a level playing field for nominations from different countries, the winners are decided according to the **UN regional groups** as follows:

- Africa
- Asia and the Pacific
- Eastern Europe
- Latin America and the Caribbean
- Western Europe and Other Groups





# How to apply

## **Who can be nominated?:**

- The Award is open to all public sector institutions at the national, state and local levels from all UN member states
- Public-private partnerships; The lead nominee must be a public sector institution

## **Who can nominate?**

- Public sector institutions (e.g., Ministries, Government departments, Authorities and Agencies; Local Governments, etc.)
- Schools of Public Administration
- UN agencies (only for initiatives which they have not supported)
- Universities
- NGOs
- Private sector



## Selection Criteria

**Alignment with the 2030 Agenda:** The initiative should aim to improve people's lives and respond to their needs and rights. It should enhance the contribution of public service to the realization of the SDGs

**Significance:** The initiative must impact positively a group of the population and address a significant issue of public concern within the context of a given country or region

**Innovation:** The initiative must present an innovative idea, a distinctively new approach, or a unique policy implemented in order to realize the SDGs or solve a problem of public concern, in the context of a given country or region.

**Transferability:** The initiative appears to be adaptable to other contexts (e.g. cities, countries or regions). There should ideally be evidence that it has inspired similar innovations in other public sector institutions within a given country, region or at the global level.

**Sustainability:** The initiative should be able to be sustained and have positive impact on the future generations.

**Impact:** The initiative has had a formal evaluation, showing some evidence of impact on improving people's lives.

**Stakeholders:** The initiative must demonstrate that it has engaged stakeholders.







# How to apply

DPIDG website <https://publicadministration.un.org/unpsa/en/>



United Nations Public Service Awards  
Department of Economic and Social Affairs

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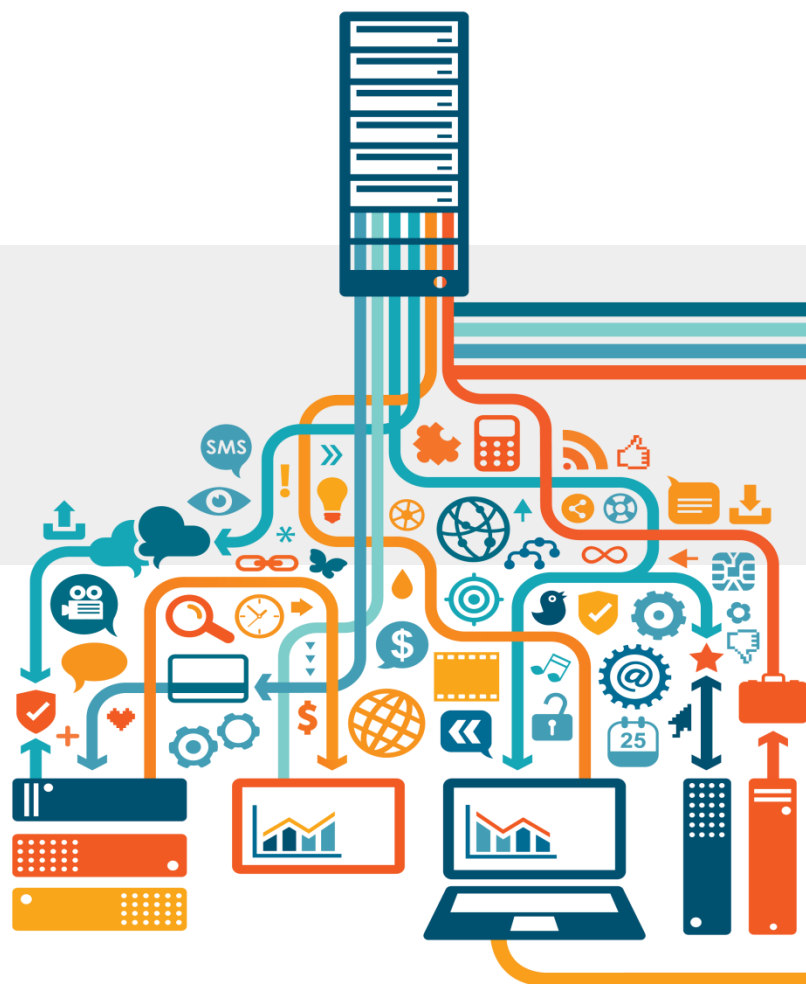
## How to apply

Nominations can be made in any of the **six UN official languages** (English, French, Spanish, Chinese, Arabic, and Russian). However, it would be preferable, if possible, to be submitted in one of the working languages of the United Nations Secretariat, which are **English** and **French**

A maximum of three supporting documents which include **one evaluation report** related to the initiative must be submitted. An **internal or external evaluation/audit report** of the initiative is required. The institution may submit other supporting documents of any kind (implementation plans, results of client/citizen surveys, books, links to videos, newspaper articles, etc.) to demonstrate and highlight the initiative's impact and outcome. **Initiatives with no supporting documentation will not be reviewed.**

Call for nominations began on **10 September** and will be closed on **30 November 2018 Midnight United States Eastern Time**

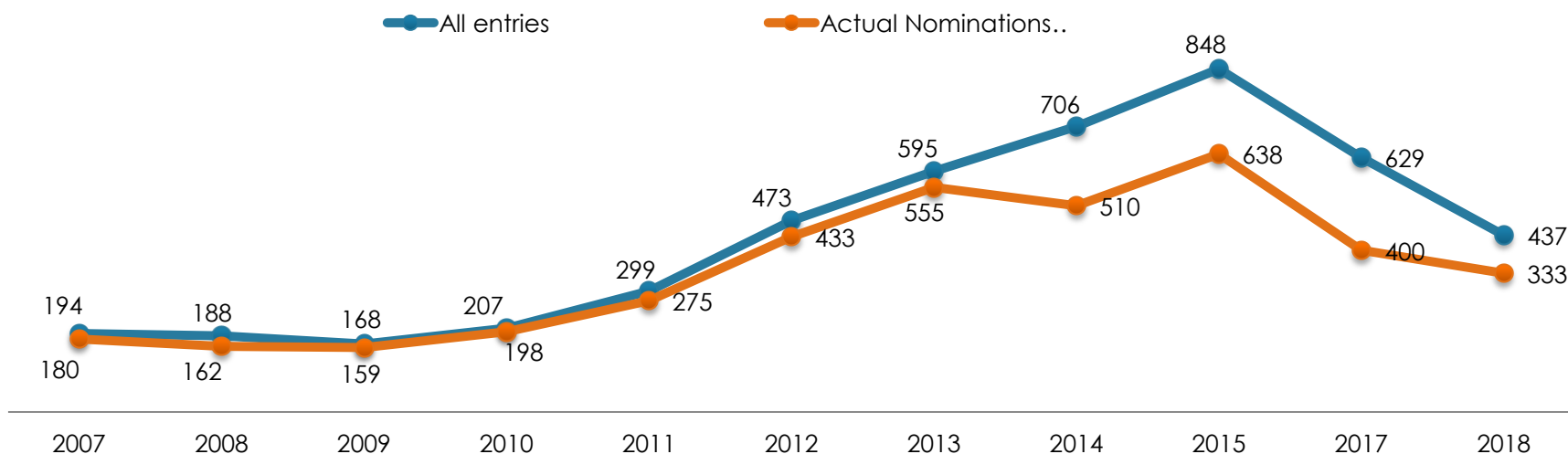




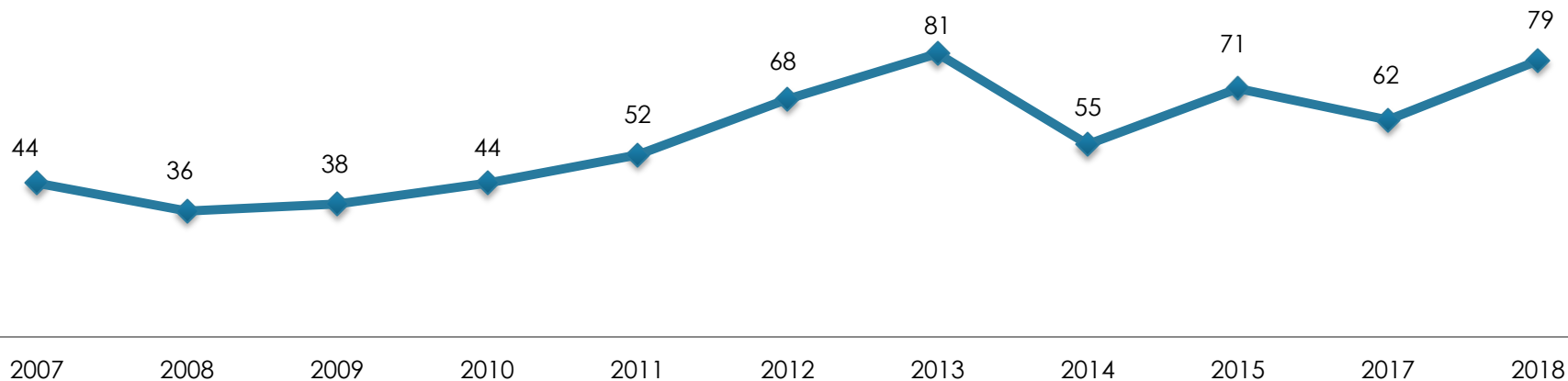
# UNPSA SUMMARY (2007 – 2018)



## 2007- 2018 Growth of UNPSA



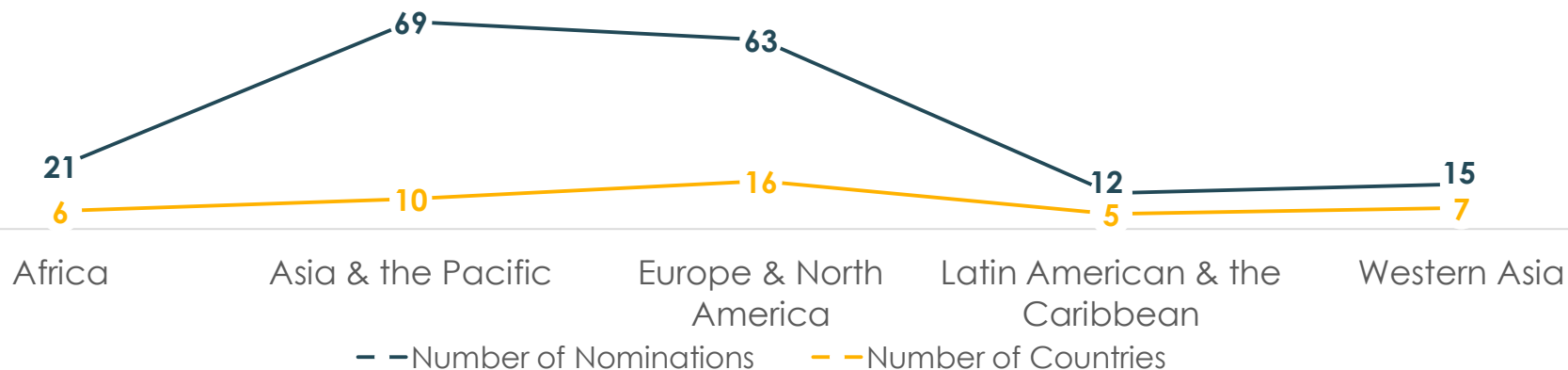
## 2007- 2018 Number of Countries



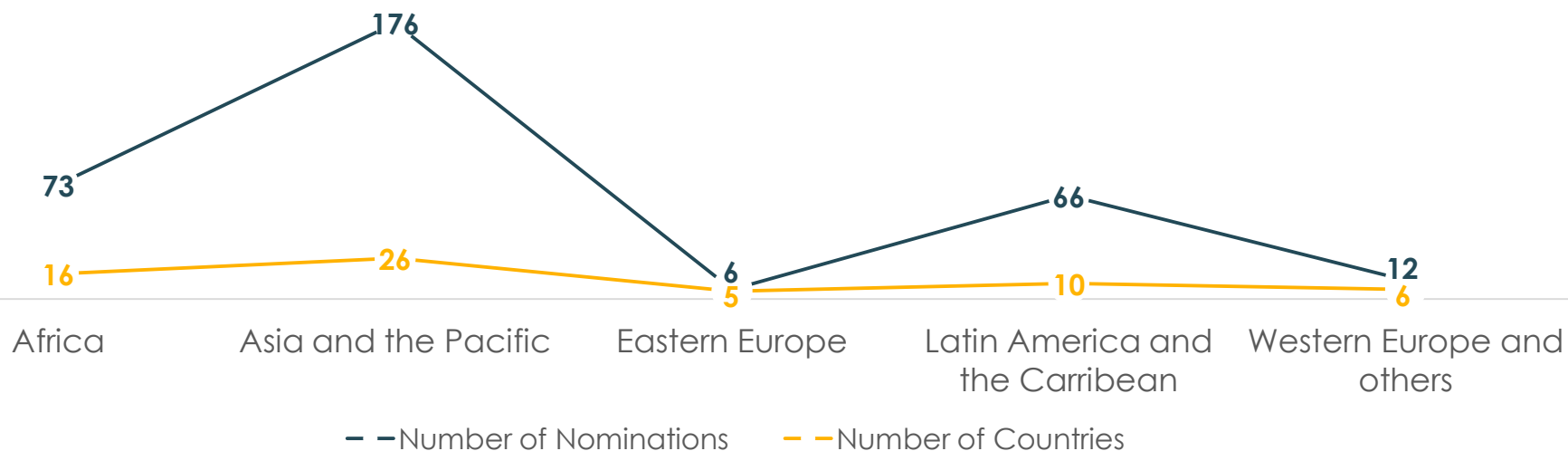


# How We've Progressed

2007

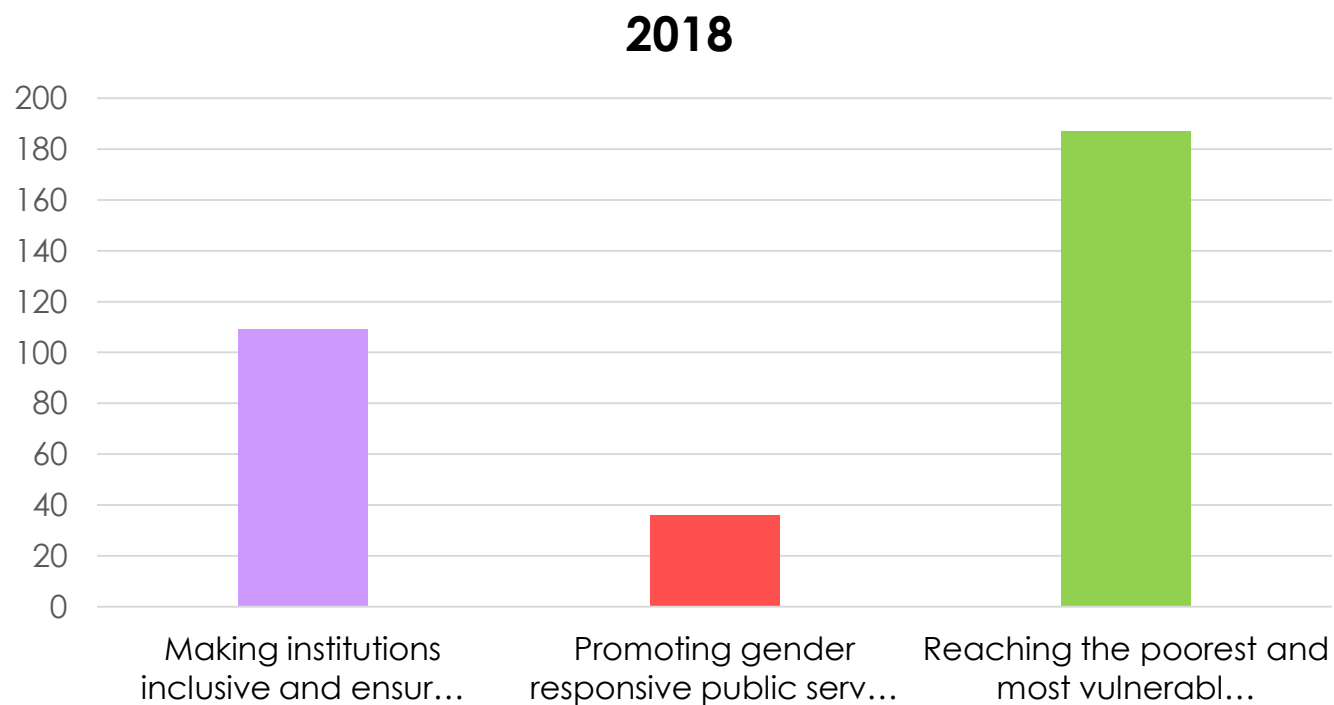


2018





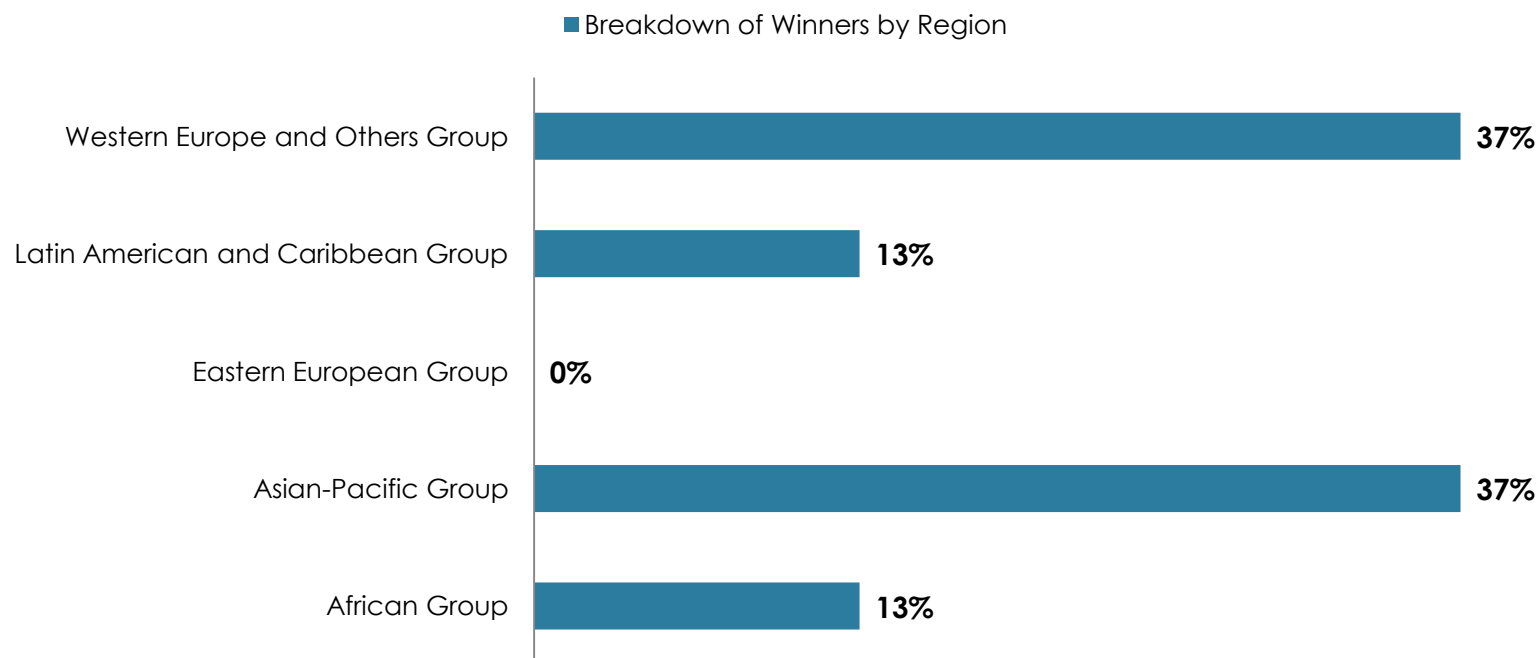
# UNPSA Nominations by Category





# 2018 UNPSA Winners

## Breakdown of Winners by Regional Group





# 2018 UNPSA Winners

## Breakdown of Winners by Regional Groups

### Asia and the Pacific



**Indonesia**



**Republic of Korea**



**Thailand**

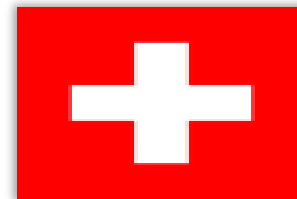
### Western Europe and Others Group



**Austria**



**Spain**



**Switzerland**

### Latin America and the Caribbean



**Colombia**

### Africa



**Kenya**





# 2018 UNPSA Winners

## Asia and the Pacific



**Indonesia**

**Reducing Malaria Cases through Early Diagnosis (EDAT)**  
*Addressing malaria prevalence and morbidity*  
*Category 1*



**Republic of Korea**

**Tax Administration Division**  
*Increasing disclosure of fiscal information to the public*  
*Category 2*



**Thailand**

**Integrated Approach of Comprehensive Cervical Cancer Control**  
*Improving women's access to quality healthcare treatment*  
*Category 3*



# 2018 UNPSA Winners

## Western Europe and Others Group



**Austria**

### **Talents for Austria**

*Education & job training for Unaccompanied Minor Asylum seekers*

*Category 1*

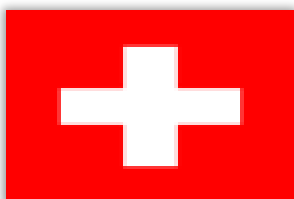


**Spain**

### **Citizen Participation Project**

*Online platform for participatory and inclusive governance*

*Category 2*



**Switzerland**

### **Switzerland Advancing Gender Equal Pay SAGE**

*Charter for equal pay and tools for implementation*

*Category 3*



# 2018 UNPSA Winners

## Latin America and the Caribbean



**Colombia**

### **Change your Mind ... Build Peace**

*Establishing dialogue between members of rival gangs*

*Category 2*

## Africa



**Kenya**

### **Promoting Gender Responsive Public Service to Achieve the SDGs**

*Integrating women and youth in agriculture value chain development*

*Category 3*



# Long Standing Debate

Public Sector Institutions are not Innovative or  
Creative! True or false?



**FALSE (See UNPSA Winners!)**

**What is needed to promote further innovation in the Public Service to  
Realize the SDGs?**



UNITED NATIONS

2018

## PUBLIC SERVICE FORUM

#UNPSA2018 • [PublicAdministration.un.org/UNPSA2018](http://PublicAdministration.un.org/UNPSA2018)



21-23 June 2018 at Marrakech, Kingdom of Morocco





# THANK YOU

Questions on  
United Nations Public Service  
Awards

**UNPSA@UN.ORG**

