

DIVISION FOR PUBLIC ADMINISTRATION AND DEVELOPMENT MANAGEMENT
Mission Report Substantive Summary

SUBMITTED BY: NAME: MR.ALEXEI TIKHOMIROV DATE: 23-25 TH JULY 2012	SOURCE OF FUNDING TRUST FUND (UNPOG)
Branch: <u>UNPOG/EGB/DPADM</u>	
Visit: Indicate name and venue of meeting(s), project(s), etc. 1) Capacity Building Workshop on “Leadership Capacity-Development for Improved Delivery of Public Services in Africa using Information and Communication Technologies”, United Nations Conference Center, Addis Ababa, Ethiopia	
Purpose of mission: 1) To attend the Capacity Building Workshop, deliver presentations and participate in discussions 2) To promote UNPACS and identify CIOs or equivalent from African countries 3) To build a network with representatives from African countries 4) To raise awareness of UNPOG’s activities among African countries 5) To promote the UNPOG’s forthcoming event Global Forum on E-Government in October	
Summary of work accomplished: <p><u>1. Capacity Building Workshop in Africa:</u> UNPOG participated in the Capacity Building Workshop. Mr. Tikhomirov delivered his presentation on Enhanced Public Service Delivery Using ICT on 23 July. Mr. Bong-up Cho made a presentation on Leadership in E-Government Development on 24 July. UNPOG delegation actively participated in a working group discussion on Promoting Use of ICT for e-Government and Good e-Governance in African Countries. Following discussion with Mr. Alexei Tikhomirov, the Deputy Prime Minister of Namibia who was the most senior official at the Workshop, shared in his keynote speech his positive impression on UNPOG’s activities and Korea’s e-Government development projects such as INVIL, and showed his wishes to collaborate with UNPOG in e-government related issues.</p> <p><u>2. Global E-Government Forum:</u> Throughout the three-day Workshop, UNPOG promoted the forthcoming event Global e-Government Forum co-organised by UNPOG, and obtained positive responses from African countries including Ethiopia, Mauritius, Morocco, Namibia, Rwanda, Seychelles, and Tunisia to UNPOG’s request for their participation in the Forum. In particular, the Deputy Prime Minister of Namibia expressed his interests and willingness to participate in the Forum.</p> <p><u>3. UNPACS Research:</u> UNPOG, while promoting UNPACS, identified Chief Information Officers (CIOs) or equivalent of African countries such as Ethiopia, Malawi, Seychelles and etc. The representatives of African countries expressed their interests and willingness to support UNPOG and DPADM in collecting and validating the information on e-Government institutions, officials, and strategies.</p> <p><u>4. Further Collaboration :</u> UNPOG raised awareness of UNPOG’s activities and built a network with the participating representatives of African countries. Seychelles, who ranked first for e-government development in the Africa region, requested UNPOG’s technical advices and support with Korea Government in exploring relevant public and private institutions as well as applicable technologies to develop its e-payment system. UNPOG introduced international cooperation initiatives for HRD such as training and expertise-sharing programmes for developing</p>	

countries. The representatives from African countries including Mauritius, Seychelles, and Tunisia showed its interests and requested UNPOG's technical support to coordinate training programmes.

Recommendation(s)/Action to be taken:

Capacity Building Workshop in Africa

Follow-up: UNPOG will make a good use of outputs and results from the Workshop to organise and provide substantive inputs to UNPOG's various activities such as Global E-Government Forum in Korea.

Global E-Government Forum

Follow-up: In consultation with MOPAS, Republic of Korea, UNPOG will contact Minister-level officials in African countries to inquire about their availability and potential contribution to the Forum. Upon confirmation of availability, UNPOG will request MOPAS to send an official invitation to the selected African countries.

UNPACS Research

Follow-up: UNPOG will contact or liaise between representatives of African countries and EGB to collect and validate information, and continue to work on finalising UNPACS in cooperation with EGB.

Further Collaboration

Follow-up: In accordance with Seychelles government's request, UNPOG will conduct a research on development of e-payment system in cooperation with NIA, and liaise between Seychelles and relevant public and private institutions of Korea. UNPOG will contact related institutions to convey African countries' requests for the training programme and provide technical support in coordination of the programme.

Details related to meeting/workshop or other advisory services rendered

<i>Workshop/Meeting related</i>				Training Conducted	Methodology developed	Project(s) formulated
Number of Participants	Countries Represented	% of positive evaluations	Declaration(s) Adopted			

Lessons learned:

Discussing various issues on E-Government development among participants was very informative and enlightening. The knowledge and experiences shared at the Workshop along with strengthened network with African countries will help UNPOG to expand its focus areas and to provide UN member states with better assistance and support in their e-Government development.