Evaluation for National e-Government Conference in Kazakhstan

1-2 December 2011, Astana, Kazakhstan (Total respondents: 18 out of 60)

Rating: 1 = Poor 2 = Unsatisfactory 3 = Satisfactory 4 = Very Good 5 = Excellent	1	2	3	4	5	Total
Q1. Your interest in "Introduction to UNPOG and E-Government Tools and Resources"				6	11	17
Q2. Usefulness of the theme and topics in "Introduction to UNPOG and E-Government Tools and Resources" to your work			2	6	10	18
Q3. Your interest in "e-Government Development of Korea"				4	13	17
Q4. Usefulness of the theme and topics in "e-Government Development of Korea" to your work				4	14	18
Q5. Your interest in "Implementation of e-Government Applications and e-Services using Cloud Computing: Global Perspective"			1	6	11	18
Q.6 Usefulness of the theme and topics in the presentation on "Implementation of e-Government Applications and e-Services using Cloud Computing: Global Perspective" to your work			1	6	10	17
Q7. Your interest in "e-Government Architecture and Interoperability Approach"			1	6	9	16

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Q8. Usefulness of the theme and topics in the presentation on "e-Government Architecture and Interoperability Approach" to your work		1		5	10	16
Q9. Your interest in "Methodology and Criteria for Evaluating the Performance of Government Agencies on the Use of IT"			2	8	8	18
Q10. Usefulness of the theme and topics in the presentation on "Methodology and Criteria for Evaluating the Performance of Government Agencies on the Use of IT" to your work			1	12	5	18
Q11. Your interest in "Public e-Procurement in Korea"		1		3	12	16
Q12. Usefulness of the theme and topics in the presentation on "Public e-Procurement in Korea" to your work		2		4	10	16
Q13. Your interest in "Information Village (INVIL) Portal" to promote use of IT in rural areas				3	8	11
Q14. Usefulness of the theme and topics in the presentations on "Information Village (INVIL) Portal" to your work			1	5	5	11
Q15. Quality of speakers			1	6	9	16

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Q16. Relevance and usefulness of presentations			1	3	13	17
Q17. Quality of discussions	1		3	7	6	17
Q18. Quality of overall information received			3	5	10	18
Q19. Quality of organization			1	3	14	18
Q20. The extent to which your expectations were met: If not met, please explain on the following page.			1	6	5	12

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Ⅰ. What did you like the most in the Conference?

1. Promptness of the development of the e-Government in the Republic of Korea; advancement of the communications; experience of difference countries in the field of e-Government.
2. Presentation about the evaluation of the state departments' websites; focus on the disadvantaged groups of people, i.e. no access to the internet, partially sighted users; e-Government in the rural areas that is really GREAT; high skills of presentation, i.e. Power Point
3. Very interesting report about the electronic state procurement by Mr. Jaewon Kim; the methodology and the evaluation criteria of the effectiveness of the state organizations in using internet by Mr. S. K. Belal Hassan.
4. The Historical experience of Korea and its architecture.
5. The presentation on Cloud Computing; international experience.
6. Benevolence, competency.

Ⅱ. What kind of changes would you like to make to improve the Conference?

1. It is better to make the monotonous presentation more alive, dynamic and interesting; to present every topic more lively; to make every presentation understandable for every, even not professional, listener; better have a coffee break every 2 hours and a break after lunch.
2. Simultaneous interpretation: the interpreter (provided from KZ Government) often distracted the audience by making mistakes.
3. The report about the architecture of the e-programmes covered the most basic well-known strategic level. It will be great to know who, in other countries, is responsible for the classification of the information, is going about in the state departments and how they communicate with CIOs.
4. Paying attention to the details.
5. It will be better to give the audience the hand-outs of the presentations because the small font size is often not visible.
6. It is necessary to have an exchange of dialogue with the audience.
7. Improvement of the quality of screen display.

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Ⅲ. Please write the topics you are interested in and would like to have in the future Conferences.

1. The experience of different states in the field of e-Government; the electronic system of state procurement.
2. Providing security of the data in e-Government.
3. The methods and responsibility of provision data security during switching to G-Cloud; methods of calculating the effectiveness of G-Cloud.
4. The automation of the export-import operations; creation of acquisition; methodology; evaluation of the effectiveness with regard to the judicial system in a country and its structure of the institutions.
5. G-Cloud.
6. How we can inform the final user about the advantages of the e-Government? That is where we lag behind.
7. Cloud computing, provision of the data security.

IV. Other remarks or recommendations.

1. There are so many advantages of the e-Government. But we need to come to the stage of the real, practical teaching of the people. Then there will be great attention to it!
2. Very useful conference!