



Supporting Member States in Enhancing Effective Governance for Achieving Sustainable Development

Review of the 15-Year Journey of UNPOG

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Effective Governance is Essential to Achieving SDGs



“governance improvements are most needed, and to propose options for how this could be achieved. ”

Our Common Agenda, Report of the Secretary-General



DESA

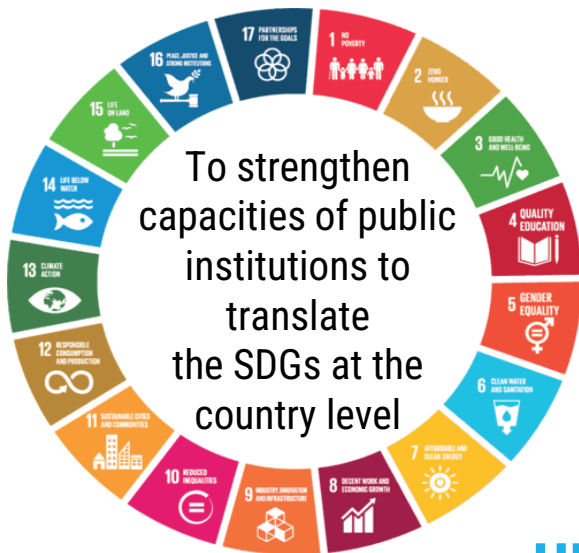
Public Institutions



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UNPOG Delivering its Mandates through a Holistic and Integrated Approach



Expected Accomplishment 1:
Strengthening public institutions



Expected Accomplishment 2:
Innovating public services



Expected Accomplishment 3:
Engaging whole societies

UNPOG focused on...



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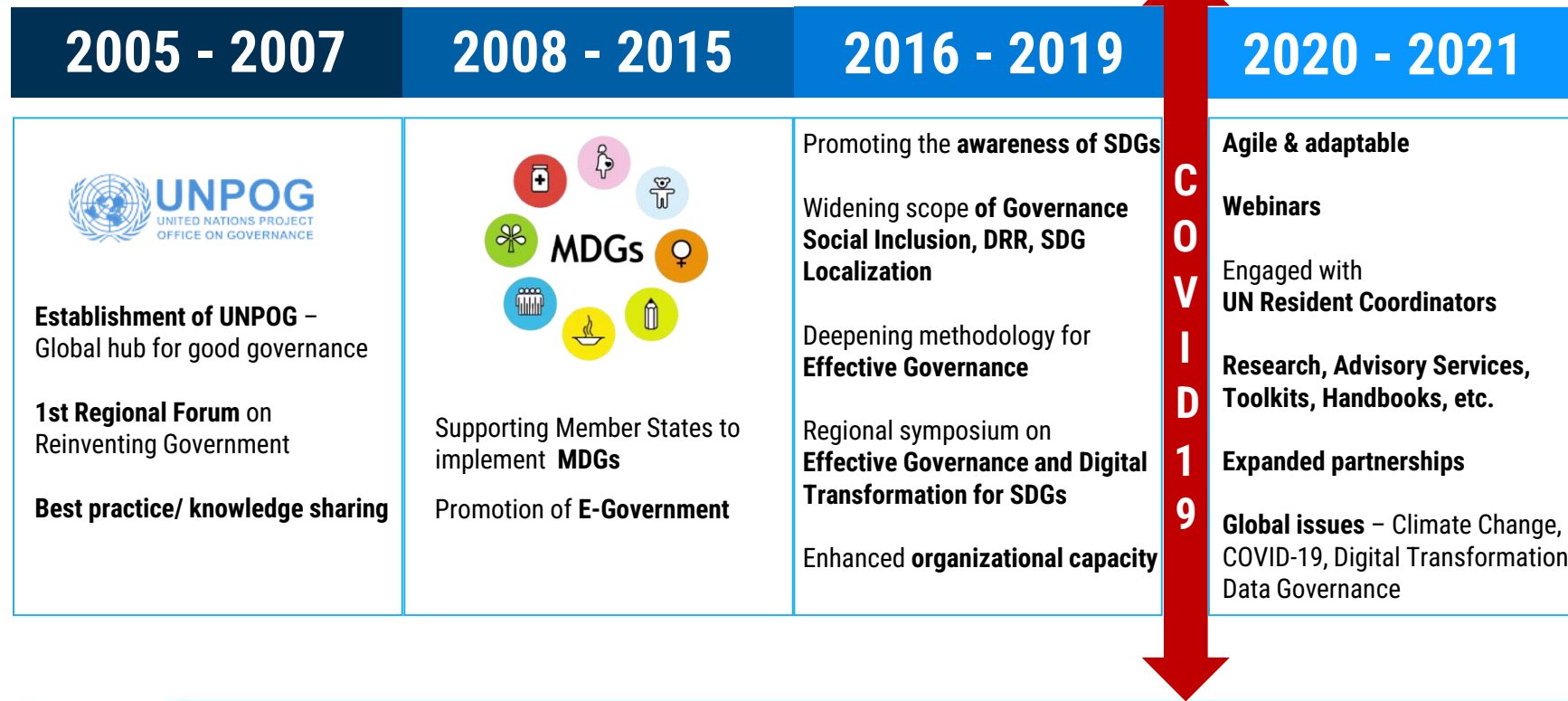
Member States
LDCs, LLDCs, SIDS and LICs/ MICs



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UNPOG's 15-Year Journey Continually Adapting to Member States Needs



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Lessons Learned: Concerning Digital Government

Why is digital government not working in the developing world?

-  Adopting a **“project management” approach**
 - Stand-alone “technical engineering” problem, separate from government policy and processes
-  Focusing more on **technical aspects**
 - Not considering social and political phenomenon with local political and country context
-  **Demand for e-services** is limited or lacking
-  **Lack of buy-in from political leaders** and senior officials
-  **Limited capacity** to design and manage digital government programs





Lessons Learned: Concerning Digital Government

Proposed recommendations



Local leadership and ownership

- No wholesale transplant of successful cases but adapt to local context
- Ensure projects have buy-in from locals – both governments and citizens alike



Public sector reform

- Government policies must be reformulated to adapt to new digital tools



Whole-of-government approach

- Collaboration between different ministries and agencies are crucial
- Integrated infrastructure and standardized data management for efficient data sharing



Adopt a long-term perspective and accept change will be slow



Combine technical infrastructure with social, organizational and policy change



Public-Private-People Partnership

- Consider institutional arrangement for PPPP, contracting out government services, and project financing initiatives for the investment in digital government projects



Acknowledge the complexities and break down into manageable components



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Impact of UNPOG's Contribution - Voice of Our Customers

SDG Planning, Implementation and Monitoring

Ethiopia:

UNPOG Developed key result areas (KRAs) and key performance indicators (KPIs) throughout national planning processes



New Projects and Initiatives

UN Women:

Organized capacity building of women leaders in Burundi, in collaboration with UN Women



Advancing Good Governance and E-Government

Lao PDR:

Ministry of Tech. & Commn. developed a national digital government master plan and digital government framework



Engaging Women & Vulnerable Groups in Achieving the SDGs

Tonga:

Establishment of the national "Women in ICT"



Implementing DRR Strategies

Monrovia & Liberia:

Strengthened disaster risk responses





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UNPOG Has Developed a Wide and Diverse Network of Partners

“ UNPOG can quickly put you in touch with experts and key contact people regarding good governance and e-governance. UNPOG is a true hub of information in this sense. ”

Quote from an UNPOG partner

“ UNPOG is strong at bringing together a variety of experts from different areas. ”

Quote from an FGD participant



SEOUL
NATIONAL
UNIVERSITY



UNDRR

UN Office for Disaster Risk Reduction



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UNPOG Way Forward to Meet Global Challenges of Sustainable World

UNPOG will continue to be a global hub:

Functional expansion

- **Strengthen advisory services**
- **People-centered perspective**
 - Develop tools to support developing countries to look into the **building blocks of governance**
- **Help developing countries identify their weaknesses & recognize their reality correctly**

Developing **practical tools** like...

Online courses, handbooks, toolkits, research articles, or papers

Institutional arrangements, data governance and digital technology

By **presenting...**

Checklists, readiness assessment tools, handbooks, monitoring indicators, and comparing them with other countries

Widening Scope

Specific issues including:

- **Disaster risk reduction and resilience**
- **Climate change mitigation**
- **Digital transformation**
- **Digital Data governance**
 - **Each SDG issues**



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UNPOG 15
ENHANCING EFFECTIVE GOVERNANCE

Thank You 