

BRIDGING THE DIGITAL DIVIDE FOR E-GOVERNMENT: THE CASE OF TIMOR-LESTE

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E-GOVERNMENT VISIONS

- Good governance (SDP 2011 – 2030)
- By 2020 modern information technology will have been adopted to support join-up government and e-government initiatives
- Five year program (2012– 2017)
 - Government information readily accessible to the public
 - Easy access to government services over the internet

TIMOR-LESTE'S POSITION IN ASIA

■ Internet access

China (641 million users)
ranking No.1

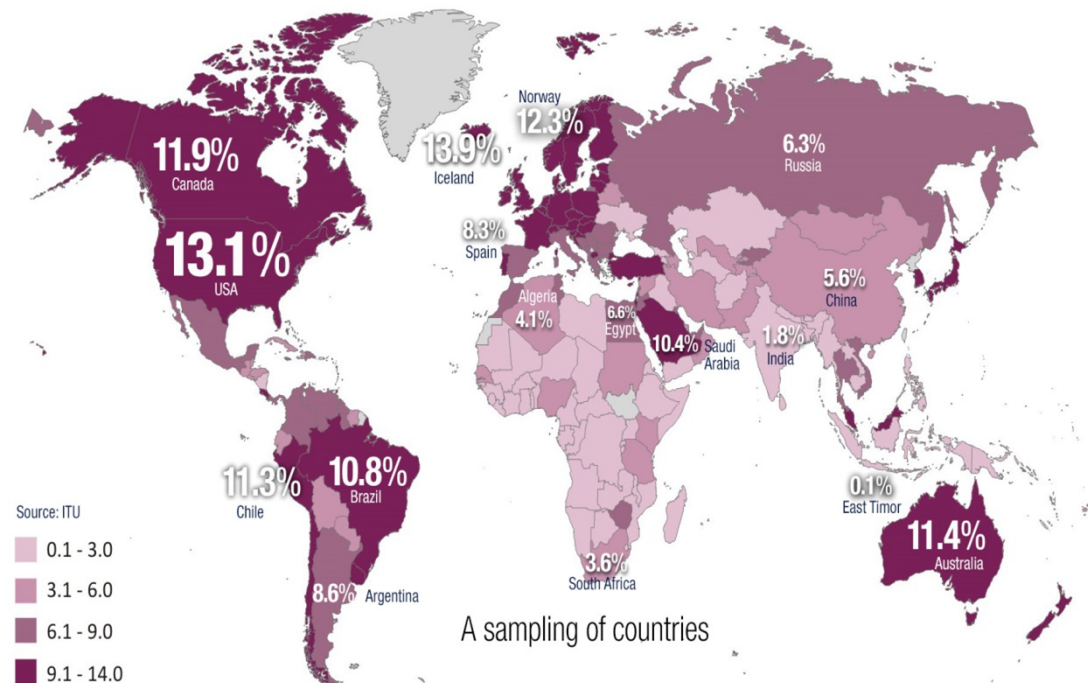
Timor-Leste (11, 472) ranking
No. 193

■ Internet Penetration

South Korea (91.72%)

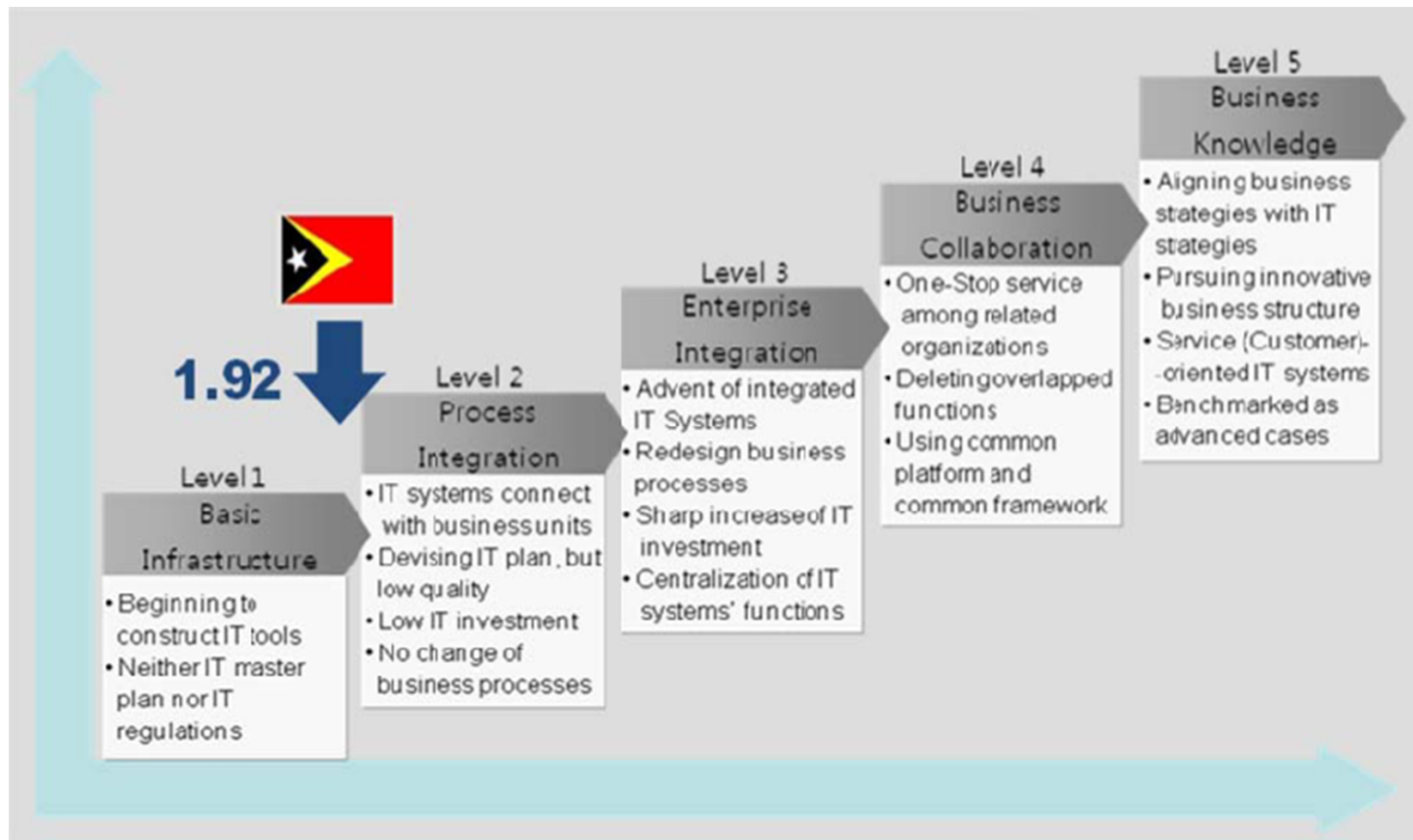
Timor-Leste (1%)

Digital Natives (15 to 24-year-olds)
as percentage of total population



Source: ITU

TL E-GOVERNMENT MATURITY



Source: ITU – E-government Assessment of Timor-Leste 2012

DIGITAL DIVIDE IN TIMOR-LESTE

- **Access, Awareness, Interest and Usage**
- Language and culture (English speakers vs non English speakers)
- Income and education (Rich vs Poor people)
- Digital elites vs the society

STRATEGIES TO BRIDGE THE DIGITAL DIVIDE

Implement an
integrated shared
Government
infrastructure, data
and services

Develop and
implement policies,
frameworks and
standards

Deliver
information to
citizens

Develop human
resource capacity

Develop and
coordinate the
implementation of
the e-Government
Strategy