

**59th Session of the Commission for Social Development
SIDE EVENT**

**Innovating Public Governance and Leveraging Digital Technologies for
Social Inclusion of Vulnerable Groups**

Ms. Junny Kim

Director, Division for Innovation Planning, Ministry of the Interior and Safety, Republic of Korea

Crucial Factors for Fostering Innovation

- Declaration of policy priority for the inclusion of vulnerable groups
- Innovative action plan overarching all levels of the government
- Implementation of action plan and its performance evaluation

Promoting Inclusive Policy Processes

- Inclusion of citizens' proposals in policy-making
- Public participation in solving critical social problems
- Online and offline platforms for local communities

Public Service Delivery

- Full package service for seniors, disabled, and minorities
- Learning centers for those falling behind the digital era
- Pro-active customized social service based on data analysis