

# Innovating Public Governance and Leveraging Digital Technologies for Social Inclusion of Vulnerable Groups

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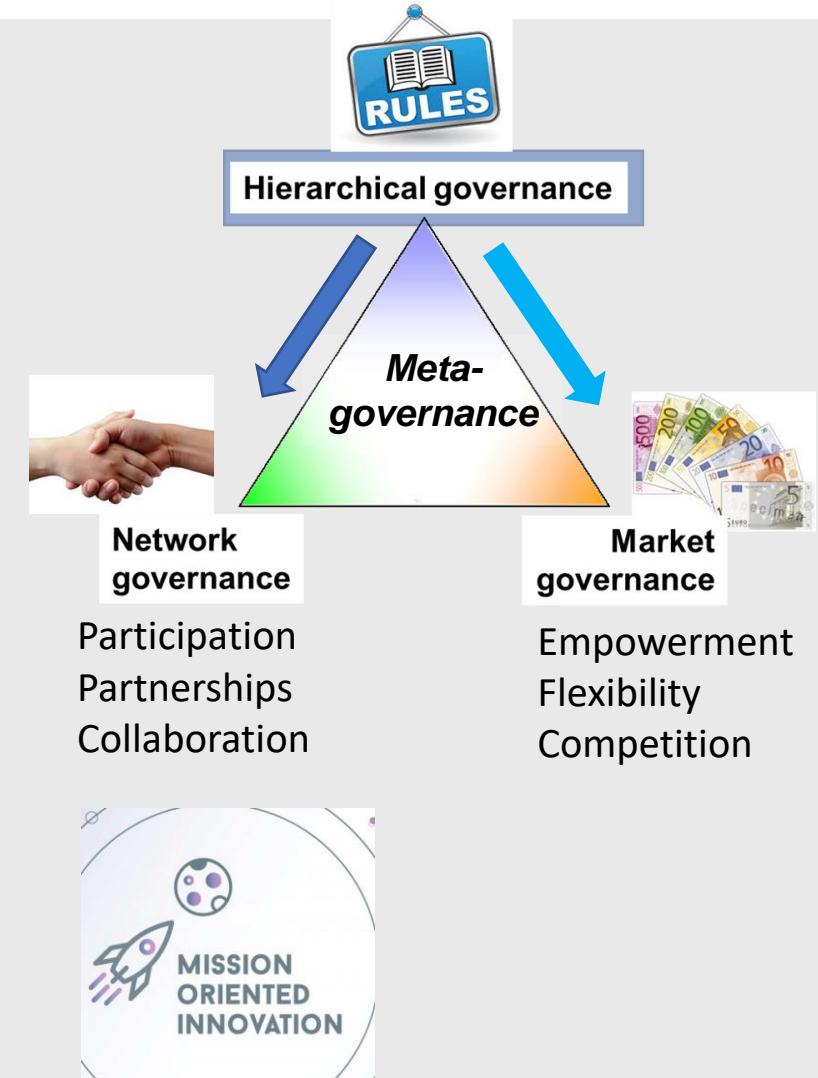


- *WHY? The most common public governance style is still hierarchy: centralist, legalist, top-down, with a silo mentality – and not inclusive*



- *WHAT? The most needed innovation is therefore shifting the balance between the institutions, tools and mind-sets of hierarchical, network and market governance*

- *Innovating public governance should become a strategic policy area, with as mission to make administrations ready to implement all SDGs*



- *HOW? Guidance: Use the 11 Principles of effective governance for sustainable development (DESA/CEPA/ECOSOC)*
- *The 11 Principles are linked to 62 commonly used strategies for operationalizing responsive and effective governance*
- *Create the capacities and mindsets for inclusive and participatory governance e.g. (1) **digitalise** government and integrate multiple public services; (2) improve access through multi-channel service delivery; (3) open government data; (4) simplify administrative processes; (5) decentralizing public services; (6) partnerships with private sector and civil society; (7) **change the mindset and behaviour of civil servants***



**Principles of Effective Governance for Sustainable Development**

**Effectiveness**

- » Competence
- » Sound policymaking
- » Collaboration

**Accountability**

- » Integrity
- » Transparency
- » Independent oversight

**Inclusiveness**

- » Leaving no one behind
- » Non-discrimination
- » Participation
- » Subsidiarity
- » Intergenerational equity

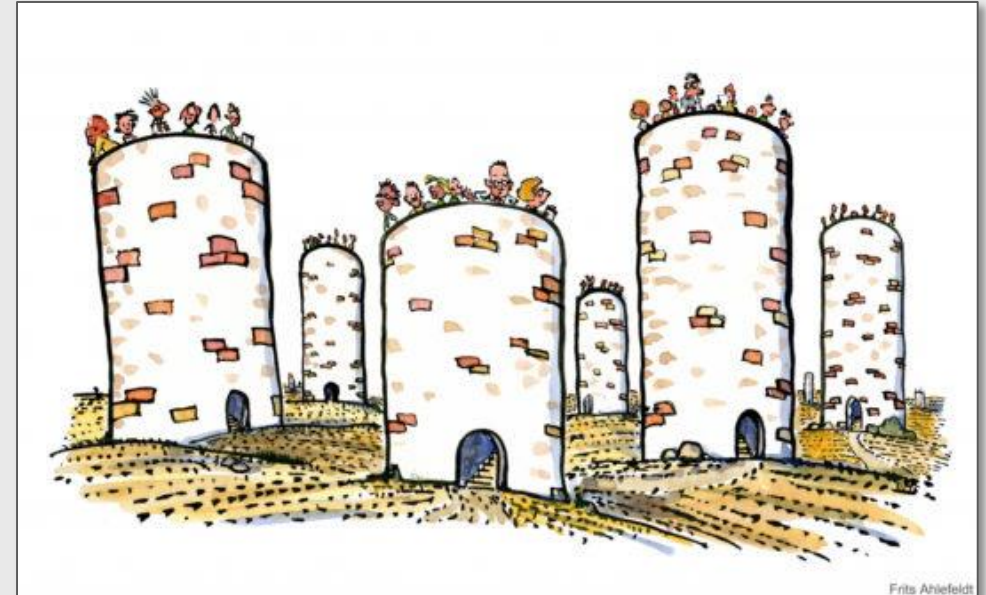
**African Union**

**APRM Baseline study on CEPA Principles for effective implementation of SDGs & Agenda 2063**

**E-Government**

**SUSTAINABLE DEVELOPMENT GOALS**

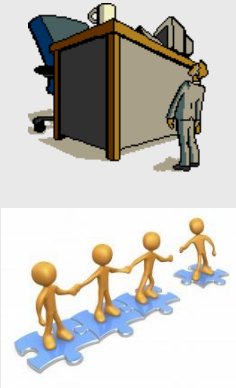
- *Change the mindset and behaviour of civil servants: Working in “silos” is a main cause of ineffective governance for social inclusion of vulnerable groups: political, institutional and mental silos*
- *But silos are also good: they give structure, help responsibility, transparency, accountability; they give identity*
- *So the rule should not be “breaking down all the silos” but “Teaching silos to dance” -> make them work together, and more flexible and permeable, without losing the necessary structure*



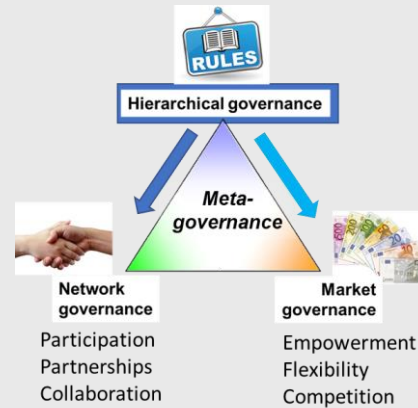


59th Session of the Commission for Social Development - SIDE EVENT  
Innovating Public Governance and Leveraging Digital Technologies  
for Social Inclusion of Vulnerable Groups

Why?



What?



How?



**Thank you for your attention!**

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