



United Nations

Department of
Economic and
Social Affairs



Session III - Digital Government Transformation and Innovation for Building Back Better

Digital Transformation in Asia-Pacific

Name: MOK KHEMERA

Designation: Director, Department of E-Government, Ministry of Post and Telecommunications, Cambodia.



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Ministry of
the Interior and Safety

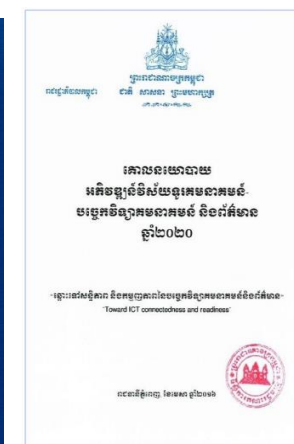
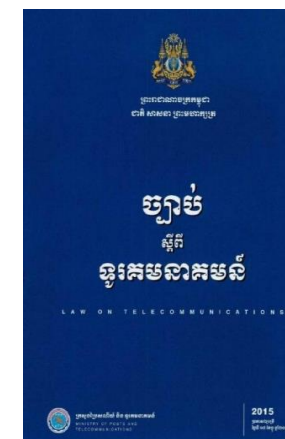


Incheon
Metropolitan City

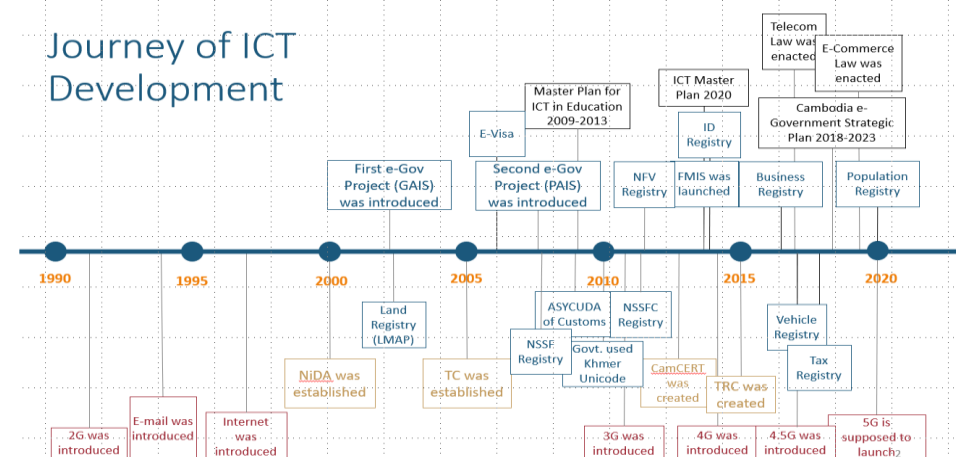
Strengthening leadership, policies and strategies

After the Harmonization of telecom and ICT sector under the same roof, Ministry of Post and Telecommunications has been realizing impressive achievements:

- The Cambodian ICT Master Plan 2020, have been officially announced in August 2014: e-government framework, cyber-security, e-education, e-commerce, e-tourism.
- **Telecommunication law Promulgated, December 2015.**
- The Telecom-ICT Development Policy 2020, April 2016: strengthen and widen Telecom-ICT infrastructure connectivity; to enhance human resource development; and to promote ICT industry and ICT use.



Journey of ICT Development





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Drafting Digital Government Framework

Goals

Objectives

Principles

Strategic thrusts

- ICT to digital services
- Create enabler (platform)
- Data-driven governance
- Establish security and regulatory framework

Institutional Arrangement

- CIO and security office
- Funding and procurement
- Leadership and capacity building



DESA

Division for Public Institutions and Digital Government (DPIDG)

Digital Government Strategy

DIGITAL KEY ENABLERS

Digitizing key enablers to support current businesses and enable new business development.

Establishing key service enablers such as government data center, digital ID, Electronic Known Your Customer (e-KYC), Public Key Infrastructure (PKI), Digital Signature, Data Exchange Platform, revamping postal address.

PUBLIC SERVICE DIGITALIZATION

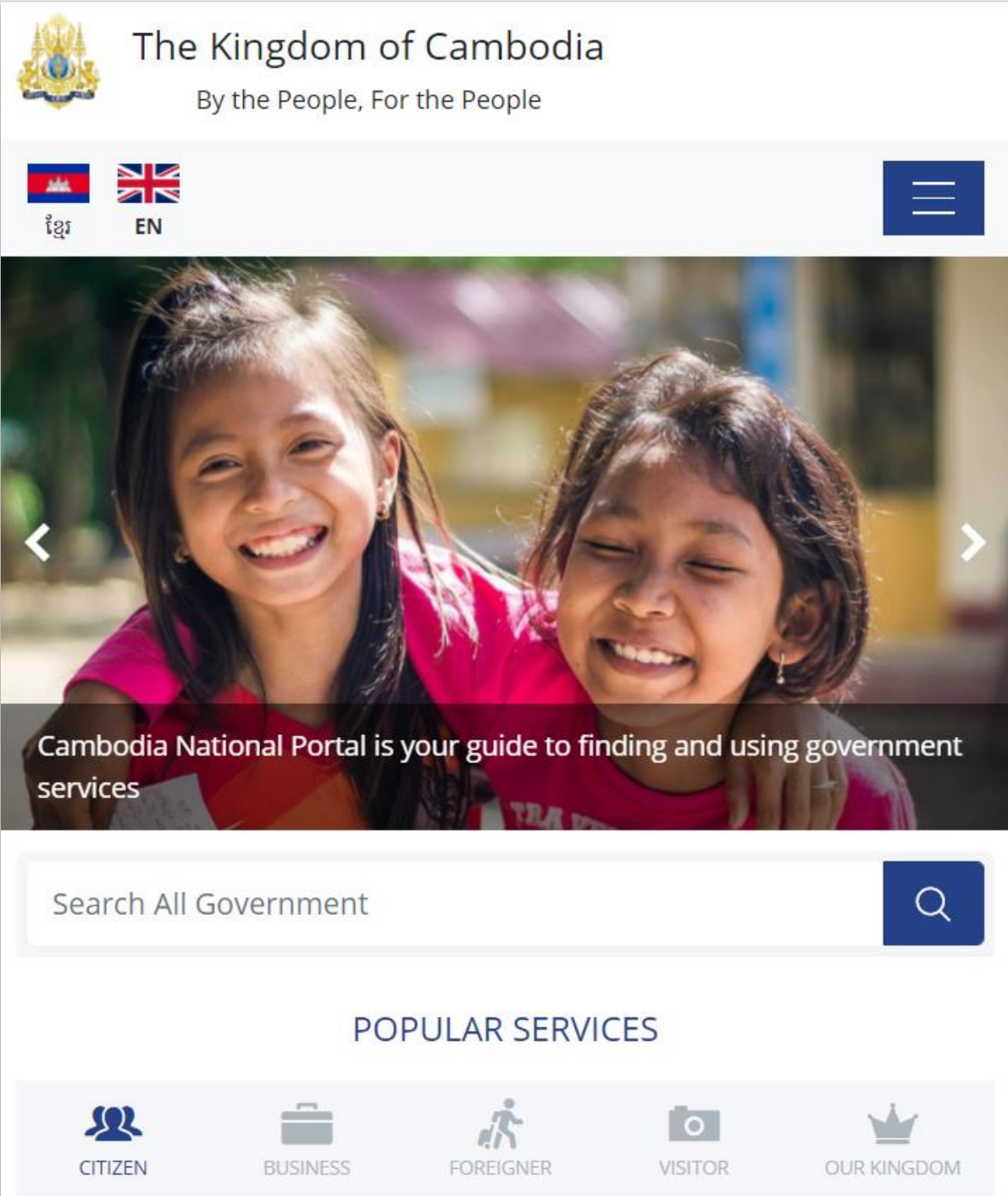
Bringing frontline public services online to foster public sector productivity and competitiveness is important to enhance public services for both businesses and the citizens.

Addressing the issue of systems standards and interoperability and how all government system could be well integrated and fully interoperated.

DATA-DRIVEN GOVERNANCE

Developing open data and data-driven government system helps unlock economic value, and encourages public engagement, co-creation and social innovation.

Government should move with Open Data initiative through innovative use of technology by releasing data-sharing principles to guide government agencies in sharing more data and co-creating with the public.



Thank You for your
attention!