

Leadership Role of CIOs for Policy Integration and Institutional Coordination

2nd CIO Conference, Bangkok, Thailand
20 August 2015

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Agenda

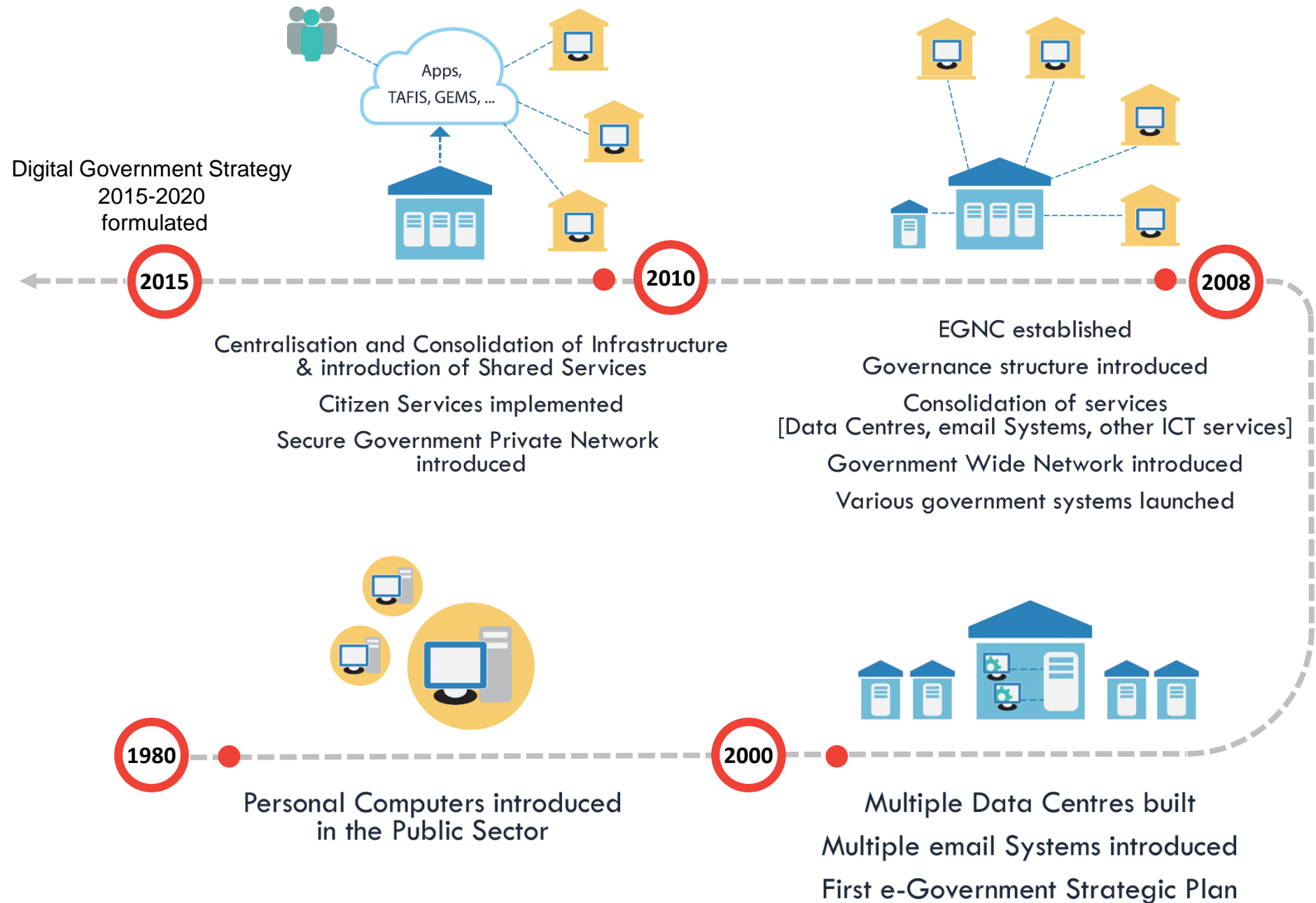
1. About Brunei
2. Journey of ICT in Brunei
3. Infrastructure & Shared Services
4. Online Services
5. Digital Government Strategy 2015-2020

About Brunei

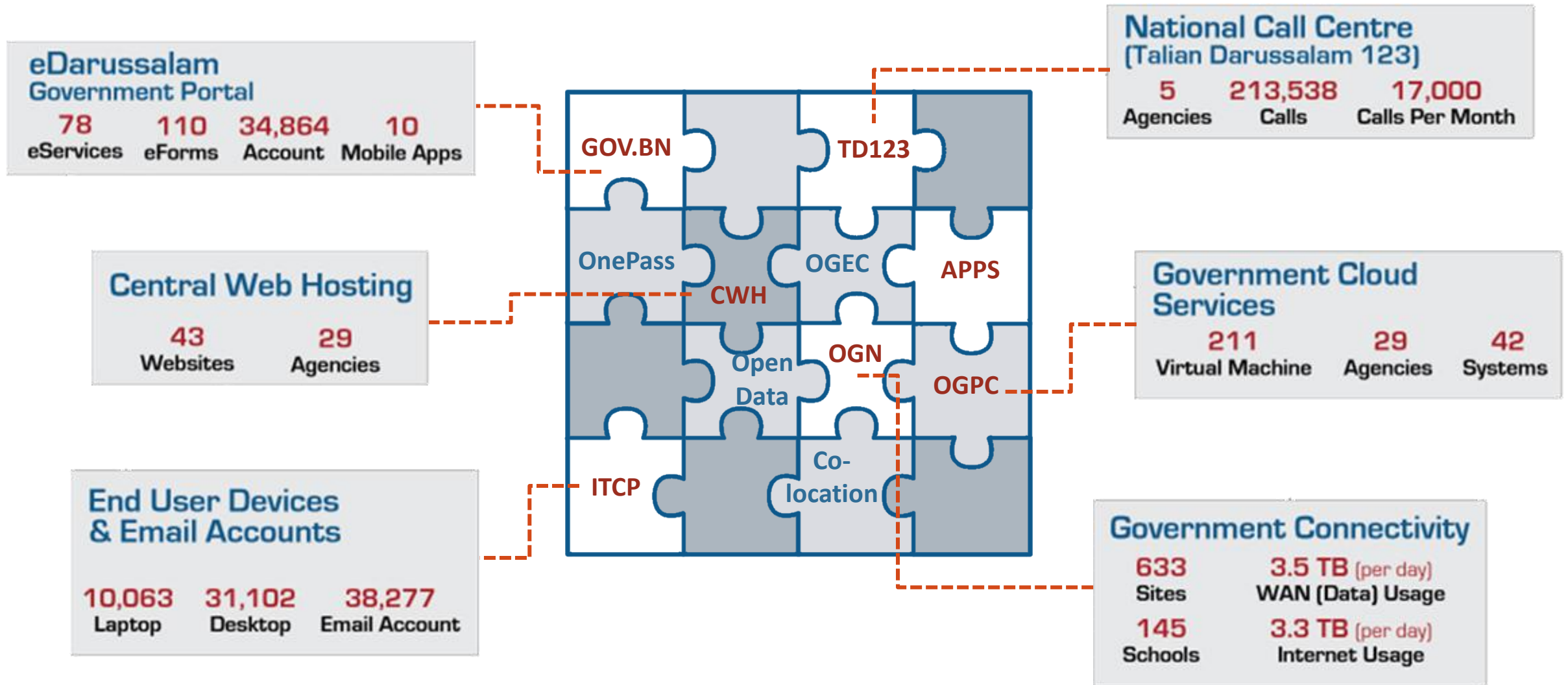
- **Area:** 5,767 sq km
- **Capital City:** Bandar Seri Begawan
- **Population:** 411,900
- **Mobile Cellular Subscription (per 100 people):** 110
- **Internet Users (per 100 people):** 69



Journey of ICT in Brunei



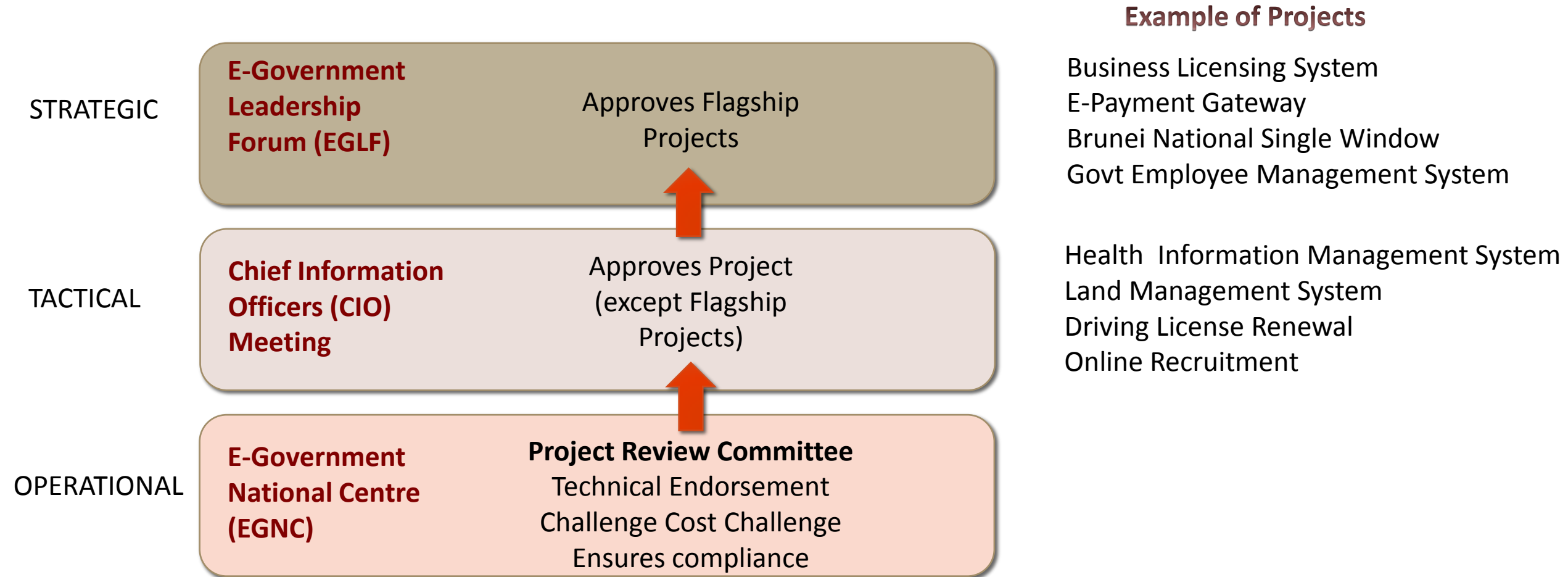
Infrastructure & Shared Services



Brunei E-Government Governance Structure

		Prime Minister's Office	Ministries	Function
STRATEGIC	E-Government Leadership Forum (EGLF)	Minister of Energy as Chairman of EGLF	Permanent Secretaries as Members of EGLF	Sets the strategic direction for E-Government; Approves policies
TACTICAL	Chief Information Officers (CIO) Meeting	Deputy Permanent Secretary as OGCI0 and Chairman of the CIO Meeting	Ministry CIO as members of the CIO Meeting	Implement the strategic direction; Review policies & standards; Business process change;
OPERATIONAL	E-Government National Centre (EGNC)	Provides shared services Set technical architecture	Deployed EGNC staff as Chief Technical Officers	Execute projects; Run and maintain IT System; Ensure compliance; Propose policies & standards;

E-Government Project Governance





Digital Government Strategy 2015 - 2020

VISION

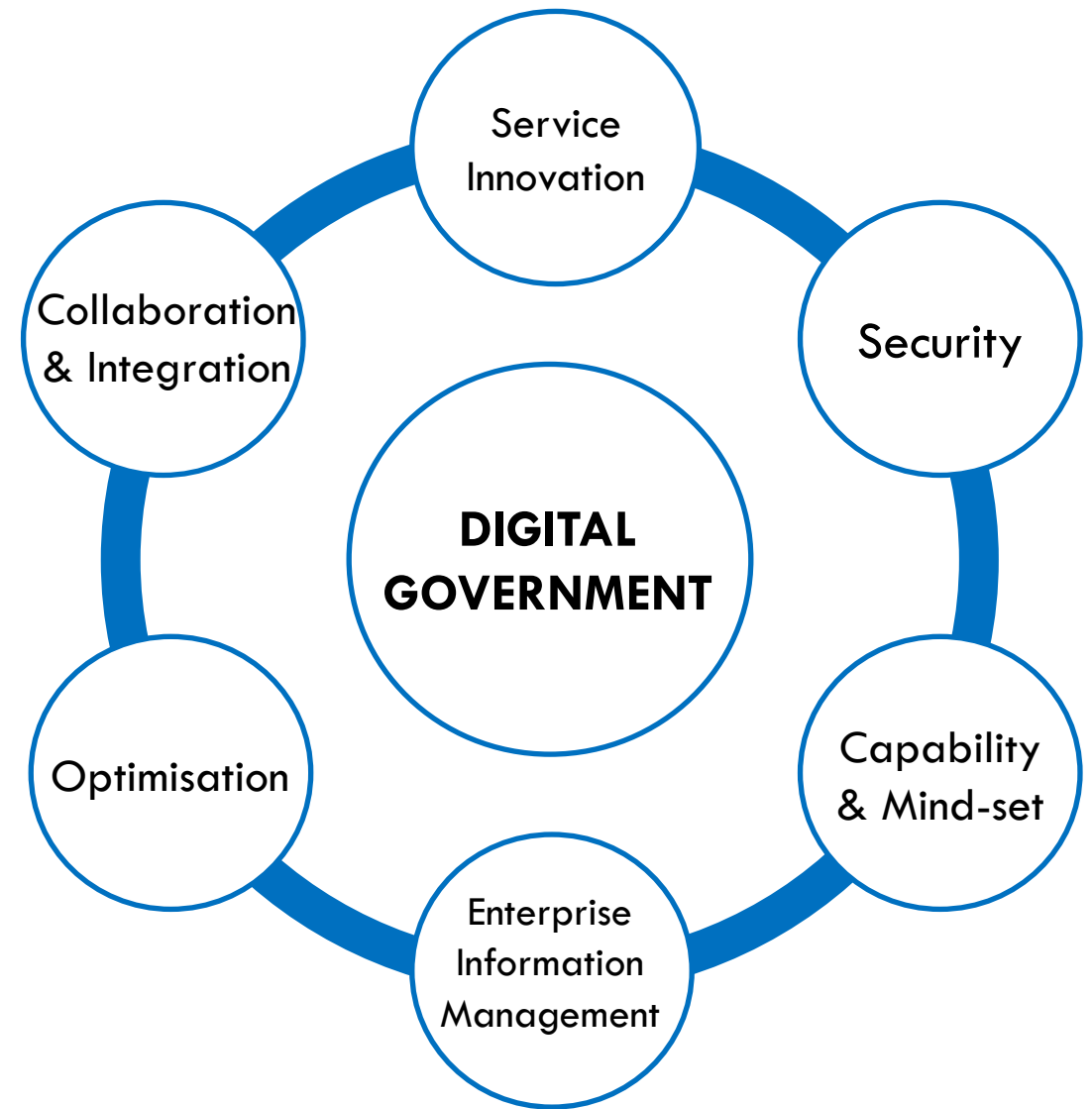
A Digital Government To Achieve Wawasan 2035

MISSION

**To Lead the Digital Transformation and Make
Government Services Simple, Faster
and More Accessible**

Digital Government Strategy 2015 - 2020

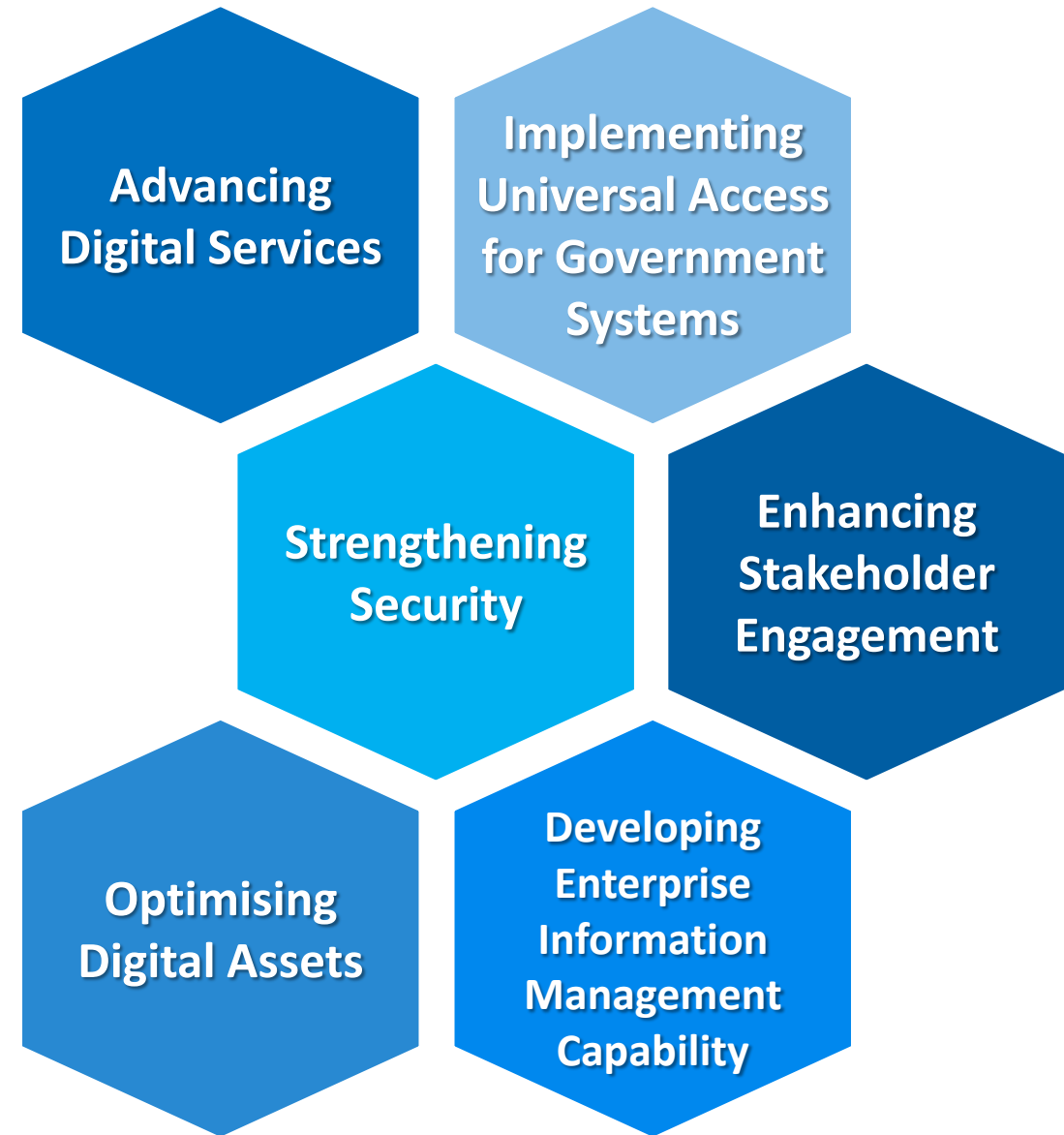
Focus Areas







Digital Government Strategy 2015 - 2020

Programmes

Six programmes have been identified to realise the vision and to achieve the Brunei Digital Government Strategy 2015-2020.



Future Plan

	Internal Government Facing	External Government Facing
 Tools	<p>Optimization of digital assets to address value for money and maximize return on investment</p> <p>Whole-of-Government approach in developing tools and systems</p>	<p>Citizen facing services that focus on ease-of-use and consistent user experience</p> <p>Personalised services for citizens and other stakeholders</p> <p>Enhance public confidence in e-Services by ensuring government systems are robust, available and secure</p>
 Process	<p>Whole-of-Government collaboration through streamlining of business processes</p> <p>Enabling increased public sector productivity through process transparency and accountability</p> <p>Enhanced National Cyber Security</p>	<p>Mechanism to encourage structured 2-way communication between the Government and stakeholders</p>
 People	<p>Continue with capacity building programme to enhance public sector ICT expertise</p> <p>Change programme to maximize adoption of e-services and systems by civil service</p>	<p>Effective promotion to increase awareness and adoption of e-services by the public</p>
 Data	<p>Utilising data and analytics to aid Government in decision making</p>	<p>Champion use of Open Data to drive innovation</p>