

Digital Government Transformation



Egypt Vision 2030 / Agenda 2063

- Digital transformation, Data production and accessibility, and technological progress and innovation are enablers for Egypt Vision 2030
- The fifth goal: Advanced infrastructure that includes ICT development
- **Linkage with Agenda 2063:**
 - 1) A Prosperous Africa, based on inclusive growth and sustainable Development.



Supreme Council for the Digital Society

501-2017, 511-2022

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- ☐ Approving the national strategy to build an integrated digital state.
 - ☐ Adopting strategic projects, policies, and procedures that aim to build a digital society.
 - ☐ Approving policies for providing digital government services.
 - ☐ Adopting policies aimed at a digital industry capable of attracting investments and creating job opportunities.
 - ☐ Verifying the adequacy of financing mechanisms to provide the necessary budgets for digital transformation projects.

National Strategies in ICT

- National ICT Strategy 2007- 2010
- Digital Egypt vision for Offshoring Services 2022- 2026
- National Strategy for Cybersecurity 2023-2027
- National Cloud Computing Strategy
- National AI Strategy
- National Free and Open-Source Software Strategy


Digital Egypt Portal

- Launched **2022**
- **170** Services available completely online...
- **8 M** citizens registered from July 2022 to date
- **45 M** requests

Other Channels of Service Delivery

- Post offices, Mobil post offices.
- Mobil technological Centers.
- Egypt Services Centers at different governorates.

Learning & Innovation

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- 400 K trainee.
 - About 100 million USD for capacity building.
 - Establishing Egypt University of Informatics.
 - 20 Digital Innovation centers around the country.
 - Establishing technology business incubators.
 - Encouraging SMEs
 - ITI (information Technology Institute) as the cornerstone of training ICT specialists
 - Data center and government cloud computing.
 - National Data Center and Disaster Recovery Center
 - Organizing several hackathons

CAOA Digital Transformation Initiatives

- ☐ Internal electronic system (one day work from home)
- ☐ HRIS system
- ☐ Databases (experts, seconded employees, government's advisors, Trainers,.....)
- ☐ Civil Service e-profile
- ☐ E-training portal (LMS)

CAOA Digital transformation initiatives

- ☐ Government Jobs portal
- ☐ CACC (capacity assessment and Competitions center)
- ☐ Promotion Portal
- ☐ Training Centers Accreditation Portal
- ☐ Experts/ Consultants/ Trainers Portal

CAOA Digital transformation initiatives

- Government Chatbot “KMT”

Potentials



Thank you

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