



United Nations

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Key Messages and the Way Forward

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Key Messages

- Building **effective, inclusive and accountable institutions** in the context of rising public expectations is challenging but also presents great opportunities.
- **Digital government innovations and transformations** provide great impetus for building resilience and accelerating the implementation of the 2030 Agenda for sustainable development.
- COVID-19 crisis has become the **big driver for transformation**.
- **Digital divide** has become a major concern to be addressed.

Key Messages

- As the world grows increasingly interconnected, governments must demonstrate strong commitments to **global partnerships and cooperation** to help promote the achievement of the SDGs.
- Building **multi-stakeholder partnerships** is critical for addressing the COVID-19 to forge effective response mechanism through whole-of-society efforts.
- **Peer-to-peer learning** has become an inspirational and practical approach to effectively promote and strengthen capacities.

The Way Forward

- The impact of the pandemic is trans-boundary and requires **concerted action from us all**.
- In building back better, we need to protect crucial gains made in implementing the SDGs thus far and understand resilience recovery and sustainable development are **mutually inclusive**.
- The importance of **engaging multi-stakeholders** is underscored as strategic and essential.
- It is critical to strengthen the capacities of public institutions so that they are adequately equipped for **whole-of-government and whole-of-society approaches**.
- Governments must **innovate** to ensure they stay relevant, resilient and vibrant throughout the rapid changes.
- **Digital transformation and innovation** stand at the center of effective and innovative responses and recovery strategies to address the COVID-19 pandemic.