



Aide-Memoire
National e-Government Workshop in Bangladesh

7 - 8 July 2011,
Ministry of Science and Information
& Communication Technology (MOSICT), Bangladesh

1. Introduction

The United Nations Project Office on Governance (UNPOG), a project under the Division for Public Administration and Development Management (DPADM) of the United Nations Department of Economic and Social Affairs (UNDESA) was invited by the Bangladesh Computer Council (BCC), an autonomous body under the Ministry of Science and Information & Communication Technology (MOSICT) of the Government of Bangladesh to participate in the **National e-Government Workshop in Bangladesh to be organized on 7 - 8 July in Dhaka.**

2. Background

Mr. Abdur Rob Howlader, Secretary, Ministry of Science and Information & Communication Technology who had participated in UNPOG's Conference on e-Government in Asia and the Pacific which was held from 11 - 13 May 2011, had expressed an interest in organizing a national workshop with the participation of UNPOG with a more focused approach on selected topics such as Information Security which was discussed during the Conference on e-Government, e-Procurement Security and on innovative policy-making approaches in order to chart a course for implementing Bangladesh's National e-Government Master Plan.

The Government of Bangladesh has established a priority to modernize Bangladesh and achieve a shared vision for a Digital Bangladesh by 2021.¹ As part of its Digital Bangladesh initiative, Bangladesh considers e-Governance to be a vital ingredient in achieving its goal.

According to the United Nations e-Government Survey, Bangladesh still needs to improve its e-Government performance in both the regional and global levels. To improve e-Government performance, Bangladesh will need to focus on key aspects of Information Security i.e. Public Key Infrastructure (PKI), Digital Signature, Mobile

¹ "Bill Gates praises Sheikh Hasina for her vision to build digital Bangladesh", *Bangladesh Sangbad Sangstha (National News Agency)*, 17 May 2011.
<http://www.bssnews.net/newsDetails.php?cat=0&id=178303&date=2011-05-17>

Security Framework for Mobile Government and e-Procurement Security to improve government services and promote greater transparency.²

The Workshop will provide a platform for senior level Bangladeshi government officials to discuss challenges they have faced in creating a National e-Government Master Plan with participating experts and practitioners during a session titled “Bangladesh e-Government Brief” which would include a SWOT (Strengths, Weaknesses Opportunities and Threats) Analysis of Bangladesh’s e-Government strategy. Also during the Workshop, government officials will be able to learn of success factors required to establish a well-knit national e-Governance master plan. Mr. Yeafesh Osman, State Minister, Ministry of Science and Information & Communication Technology of the Government of Bangladesh, has stressed the need for a well-defined master plan with specific activities and a timeframe as a road map towards the realization of the Digital Bangladesh initiative.³

3. Audience

The National e-Government Workshop in Bangladesh will gather 65 senior level government officials from various Ministries of Government of Bangladesh and a few experts and practitioners with expertise to share knowledge and experiences on Public Key Infrastructure (PKI), Digital Signature, Mobile Security Framework for Mobile Government, e-Procurement Security and innovative policy-making approaches in order to set out a Road Map for implement-ting Bangladesh’s National e-Government Master Plan.

4. Objectives

- Assess and improve the expertise of policy development and formulation so as to effectively implement the “National e-Government Master Plan”, which aims at providing the Government with effective institutional mechanisms, infrastructure, policies and standards, and legal frameworks for undertaking the right e-Governance initiatives in Bangladesh, as well as to ensure the high quality of public service delivery at the national level;
- Acquaint participating senior officials of various ministries of Bangladesh with a theoretical and conceptual understanding of Public Key Infrastructure (PKI), Digital Signature, Mobile Security Framework for Mobile Government, e-Procurement Security and innovative policy-making approaches so as to better support decision-making mechanisms of the national Government for formulating and implementing national policies and programmes on e-Governance;

² “e-Governance from Next Month: Yeafesh”, *The Independent*, 29 December 2010. <http://theindependentbd.com/business/others/26427-e-governance-from-next-month-yeafesh.html>

³ "Yeafesh for master plan to materialize digital Bangladesh", *Bangladesh Sangbad Sangstha (National News Agency)*, 24 April 2011. <http://www.bssnews.net/newsDetails.php?cat=0&id=174094&date=2011-04-24&dateCurrent=2011-05-02>

- Establish networks and partnerships among participating officials for initiating activities to follow up the workshop, including those for systematically identifying “best” practices of e-government in Bangladesh that are worth being uploaded to the UNPAN and UN-PACS systems.

5. Expected Outputs

- A report on the workshop summarizing the background, major discussion points, findings, and recommendations;
- 65 senior officials from various ministries of Bangladesh who are acquainted with up-to-date information on e-Government so as to better support decision-making mechanisms of the Government for policy and programme formulation and implementation in the context of the National e-Government Master Plan;
- Bangladesh e-Government Brief
- Compilation of concise case notes on the best e-Government practices in Bangladesh; to be uploaded to the UNPAN and the UNPACS;
- 65 senior officials from various ministries of Bangladesh who are acquainted with the need for, and mechanisms of, the UNPACS system; and
- Strengthened networks and partnerships among workshop participants for initiating programme activities to follow up the workshop, including those for systematically identifying Good Practices of e-government in Bangladesh that are worth being uploaded to the UNPAN and UNPACS systems.
- Compilation of CIOs (CIOs from different Ministries and offices identified by the Government of Bangladesh)

6. Venue and Organization

The Conference will be conducted in English and will be held at the BCC Bhabon, Agargaon, Sher-e-Bangla Nagar from 7 – 8 July 2011.

Proposed themes of sessions and workshops are as below.

Day 1

- Presentation of Bangladesh e-Government Brief and the State of e-Government: Strategies, Issues, Challenges and Good Practices
- e-Government in the Republic of Korea: A Path to Good Governance
- Innovative Policies; Making of an e-Government Master Plan: A Road Map
- Bangladesh: PKI and Digital Signature: Issues and Challenges
- PKI and Digital Signature Theory and Advanced Applications in e-Government in the Republic of Korea
- Group discussions

Day 2

- Bangladesh Security Model: Issues and Challenges; Mobile Governance
- Mobile Security Framework ; Advances in Mobile Governance in the Republic of Korea

- Global Maritime Distress and Safety System: Project with Bangladesh Ministry of Shipping
- State of e-Procurement in Bangladesh
- The e-Procurement Security Model; Good Practices and Advancements in e-Procurement in the Republic of Korea
- Bangladesh's Internet Incident Response: Issues and Challenges
- Internet Incident Responses in the Republic of Korea
- Future Partnerships and Initiatives. Participation and contribution of case studies and good practices to UNPAN and UNPACS.

7. Organizer

The Bangladesh Computer Council (BCC), an autonomous body under the Ministry of Science and Information & Communication Technology (MOSICT) of the Government of Bangladesh will organize the workshop and UNPOG will be participating providing substantial contribution of facilitating training sessions by e-Government experts and practitioners in the workshop.