

## Online Training Workshop on “Government Innovation for Social Inclusion of Vulnerable Groups”

# Session 1 Innovative Governance Toward Inclusive and Participatory Governance

## Session Guidance Note

**Day 1 - Tuesday, 3 November 2020  
09:20-11:20 AM Kuala Lumpur Time GMT+8**

### I. Background & Objectives

This Session will address governance innovation in the context of social inclusion of vulnerable groups. It will introduce diverse fundamental issues, including key principles of effective governance, i.e. effectiveness, accountability and inclusiveness, innovating governance to integrate inclusiveness, and empowerment of vulnerable groups.

This Session will also cover the capacities which public servants are required to be equipped with to promote and implement government innovation for social inclusion of vulnerable groups. It will specifically address leadership and mindset change, i.e. flexibility, thinking out-of-the-box and overcoming silo behavior, as well as institutional, organizational and technical capacities of public institutions; and provide policy suggestions on how to foster the capacities to innovate and how to remove factors that hinder those capacities.

Through this Session, participants will:

- Understand governance innovation in the context of social inclusion
- Learn key principles, types and elements of government innovation for social inclusion of vulnerable groups; and
- Learn diverse innovative governance innovation practices

### II. Structure & Agenda

Time (Kuala Lumpur)	Agenda
<b>09:20-09:25 AM</b> (5 mins)	<b>Opening &amp; Session Introduction by Facilitator</b> <ul style="list-style-type: none"> <li>• <b>Mr. Keping Yao</b>, Senior Governance and Public Administration Expert, UNPOG/DPIDG/UN DESA</li> </ul>
<b>09:25-09:40 AM</b> (15 mins)	<b>Presentation I - Strategies, Approaches and Practices for Governance Innovation for Social Inclusion of Vulnerable Groups</b> <ul style="list-style-type: none"> <li>• <b>Mr. Keping Yao</b>, Senior Governance and Public Administration Expert, UNPOG/DPIDG/UN DESA</li> </ul>

<b>09:40-09:55 AM</b> (15 mins)	<b>Presentation II: Principles of Effective Governance for Sustainable Development &amp; Inclusive Governance for Vulnerable Groups</b> <ul style="list-style-type: none"> <li>• <b>Mr. Louis Meuleman</b>, Member, UN Committee of Experts on Public Administration</li> </ul>
<b>09:55-10:10 AM</b> (15 mins)	<b>Presentation III: Planning and Assessing Inclusive Stakeholder Engagement</b> <ul style="list-style-type: none"> <li>• <b>Ms. Hitomi Rankine</b>, Environmental Affairs Officer, Environment and Development Policy Section, Environment and Development Division, UNESCAP</li> </ul>
<b>10:10-10:20 AM</b> (10 mins)	<b>Country Case Presentation 1:</b> <ul style="list-style-type: none"> <li>• <b>H.E. Mr. Sam Heng Boros</b>, Secretary of State &amp; Chair of the Social Assistance Sub-Committee, Ministry of Social Affairs, Veterans and Youth Rehabilitation, Cambodia</li> </ul>
<b>10:20-10:30 AM</b> (10 mins)	<b>Country Case Presentation 2:</b> <ul style="list-style-type: none"> <li>• <b>Ms. Jocelyn Niwane</b>, Assistant Secretary, Department of Social Welfare and Development, Philippines</li> </ul>
<b>10:30-10:40 AM</b> (10 mins)	<b>Q&amp;A with Presenters</b>
<b>10:40-11:10 AM</b> (30 mins)	<b>Group Discussion</b> <ul style="list-style-type: none"> <li>• Getting to Know Each Other</li> <li>• Setting the Goal by Identifying the Challenges &amp; Approaches to Engaging Vulnerable Groups and Other Stakeholders</li> </ul>
<b>11:10-11:15 AM</b> (5 mins)	<b>Reporting to the Plenary</b>
<b>11:15-11:20 AM</b> (5 mins)	<b>Wrap-up &amp; Next Session</b> <ul style="list-style-type: none"> <li>• <b>Mr. Keping Yao</b>, Senior Governance and Public Administration Expert, UNPOG/DPIDG/UN DESA</li> </ul>

### III. Guiding Questions for Presentations

#### **Presentation I: Strategies, Approaches and Practices for Governance Innovation for Social Inclusion of Vulnerable Groups - Mr. Keping Yao, Senior Governance and Public Administration Expert, UNPOG/DPIDG/UN DESA**

- What are the strategies and approaches of governance innovation for social inclusion of vulnerable groups – including institutional, organizational, process and conceptual innovation?
- How can government engage and collaborate with other stakeholders, including civil society organizations, the private sector, citizens, etc, for promoting inclusive and participatory governance?
- What are innovative practices and cases of inclusive and participatory governance?

#### **Presentation II: Principles of Effective Governance for Sustainable Development & Inclusive Governance for Vulnerable Groups - Mr. Louis Meuleman, Member, UN Committee of Experts on Public Administration**

- What are the Principles of Effective Governance for Sustainable Development endorsed by ECOSOC; and how can the Principles, especially those on “Inclusiveness”, foster inclusive governance?
- What are the strategies to implement the Principles?

- What are the necessary capacities and mindsets of government and other relevant stakeholders for promoting inclusive and participatory governance?

**Presentation III: Planning and Assessing Inclusive Stakeholder Engagement - Ms. Hitomi Rankine, Environmental Affairs Officer, Environment and Development Policy Section, Environment and Development Division, UN ESCAP**

- What are the critical dimensions of meaningful stakeholder engagement for inclusion of vulnerable groups?
- What are the specific interventions for designing, planning, delivering, and managing meaningful engagement processes?
- What are the practical indicators of quality engagement to support the dimension? How can the stakeholder engagement be assessed?

**Country Case Presentations**

- What are the experiences and innovative practices of your country in promoting inclusive and participatory governance by engaging vulnerable groups and fostering their participation in the policy designing, development and implementation processes?
- What are the challenges experienced in the process and what efforts were made to address these challenges?
- What are the lessons learned to be shared with other countries?

**IV. Group Discussion**

**Activity 1: Getting to Know Each Other (10 mins)**

Please introduce yourselves to your group members (country, organization, etc.) and briefly answer to the below questions (one minute per person):

- **Which vulnerable group(s) is/are at greatest vulnerability in your country?**
- **What do you want to learn the most by participating in this Workshop?**

*Before starting the Activity 2, please select one Group Leader to moderate the group discussion and one Rapporteur who can volunteer to take notes of group discussion (in the below table). Group Leader or Rapporteur (or any other participant from the group) can present the summary of the discussion during the “Reporting to the Plenary” time.*

**Activity 2: Change Project – Setting the Goal by Identifying the Challenges & Approaches to Engaging Vulnerable Groups and Other Stakeholders (20 mins)**

*Please discuss in your group the below questions based on the Change Project template. (Change Project template is shared with participants prior to the Workshop for preparation.)*

**Change Project – Setting the Goal by Identifying the Challenges & Approaches to Engaging Vulnerable Groups and Other Stakeholders**

**1. What is the specific challenge which your country/institution is confronting in terms of social inclusion of vulnerable groups?**

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**2. What is the main change you aim to see in your country/organization by developing and implementing this Change Project (e.g. a new/revised law and/or policy, institutional**

mechanisms for social inclusion, organizational change, new Human Resources capacities, new digital skills, adaptation of an innovative practice, etc.)?

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**3. Which vulnerable group(s) will your Change Project mainly target?**

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**4. How will the vulnerable groups or other citizens be involved in the design and implementation of this Change Project? What would be the strategies and mechanisms to involve them (surveys, interviews, workshops, platforms, etc.)?**

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**5. How will other stakeholders (e.g. academia, civil society organizations, businesses, etc.) be engaged in the design, implementation and evaluation of the Change Project. What would be the strategies and mechanisms to facilitate the engagement?**

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## V. Reading Materials

### Toolkit Modules

- Module 6: Governance Innovation – Towards Inclusive and Participatory Governance
- Module 10: How to Create an Enabling Ecosystem for the Empowerment of Vulnerable Groups
- Module 11: Developing Public Sector Capacity for Innovation and Inclusion of Vulnerable Groups

### Other Reading Materials/Sources

- UN DESA (2018) World Public Sector Report  
<https://publicadministration.un.org/Portals/1/Images/WorldPublicSector/World%20Public%20Sector%20report%202018%20Full%20report.pdf>
- ECOSOC (2018) Principles of effective governance for sustainable development E/2018/44-E/C.16/2018/8
- UNESCAP & IAP2. Stakeholder Engagement Planning and Assessment Tool  
[https://sdghelpdesk.unescap.org/sites/default/files/2018-08/Training%20reference%20material\\_Ver108\\_2018.pdf](https://sdghelpdesk.unescap.org/sites/default/files/2018-08/Training%20reference%20material_Ver108_2018.pdf)

## VI. Session Coordinators

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