

**“STRENGTHENING
CAPACITY BUILDING
EFFORTS”
FOR INCLUSIVE AND
INNOVATIVE SERVICE
DELIVERY
LESSONS FROM MALAWI**

PRESENTATION OUTLINE

- Evolution of Malawi's Development Plans
- Challenges faced in implementing national development plans
- Examples of Government commitment towards inclusiveness
- Lessons and opportunities to improve inclusiveness and innovative service delivery
- Conclusion

EVOLUTION OF MALAWI'S DEVELOPMENT PLANS

- Development Policy I & II
- Malawi Poverty and Reduction Strategy
- Malawi Growth and Development Strategy I, II & III
- Malawi Economic Recovery Plan
- Malawi Vision 2020

EXAMPLES OF RECENT GOVERNMENT COMMITMENTS TOWARDS INCLUSIVENESS

- Construction of decent houses for the poor. Some of the houses are earmarked for people with albinism.
- Provision of resources in the current budget to operationalize the Disability Fund as provided for in the Disability Act (2012).
- Provision of resources in the current budget for implementation of the Action Plan for the protection of people with albinism.

EXAMPLES OF RECENT GOVERNMENT COMMITMENTS TOWARDS INCLUSIVENESS

- Provision for duty free clearance of sunscreen creams, protective gear and community security alert alarms for use by people with albinism.
- Scaling up the social cash transfer programme covering all districts in the country
- Reserving at least 30 percent of university bed space for women and girls
- Affirmative selection policy for women and girls into university

EXAMPLES OF RECENT GOVERNMENT COMMITMENT TOWARDS INCLUSIVENESS

- Farm Input subsidy programme targeting 900,000 farmers
- Youth internship programme covering all unemployed graduates targeting 2,000 youths
- Provision of resources in the budget for loans to youth and women groups
- Implementation of the youth tree planting programme.

LESSONS & OPPORTUNITIES IN INCLUSIVE AND INNOVATIVE SERVICE DELIVERY

- Establishing a vibrant public sector accountability system
- Instituting a vibrant performance based reward system in the public service
- Broad based consultation and social mobilization for development, implementation and monitoring and evaluation

LESSONS & OPPORTUNITIES IN INCLUSIVE AND INNOVATIVE SERVICE DELIVERY

- Promoting mutual accountability and division of labour with stakeholders
- Promoting decentralization in planning, implementation, monitoring and evaluation of development plans
- Involvement of the legislature in developing, implementing and monitoring of national development plans

LESSONS & OPPORTUNITIES IN INCLUSIVE AND INNOVATIVE SERVICE DELIVERY

- Developing a strong linkage between medium term development plans, long term vision and the budget
- Establishing a robust monitoring and evaluation system and national statistical system
- Putting in place the institutional structure and coordination mechanism for implementation of national development plans i.e. National Planning Commission

LESSONS & OPPORTUNITIES IN INCLUSIVE AND INNOVATIVE SERVICE DELIVERY

- Vibrant advocacy and communication strategy for national development plans
- Promoting partnerships and pooling of resources with all stakeholders
- Promoting decentralization in planning, implementation and monitoring national development plans
- Building local institutional and human capacity in developing and implementation of development plans

CONCLUSION

- Inclusive and innovative public service delivery is essential for successful implementation of SDGs, Agenda 2063 and national development plans.
- Investing in human and institutional capacity is very strategic in developing inclusive and innovative service delivery systems
- Developing partnerships, political commitment and holistic approach to implementation of inclusive and innovative service delivery